

Super: TD Insurance Claims Experience.

VO: And we're ready to help walk you through the next steps in your claims experience.

Super: In an accident? Call 911 if anyone is hurt.

VO: First of all call 9 1 1 if anyone is hurt.

Super: Are you at the scene of an accident?

Yes

No

VO: If you're at the scene of an accident click yes. If you're not at the scene of the accident click No.

Super: Take a deep breath and try to remain calm.

VO: Take a moment to take a deep breath. Car accidents can be stressful but we're here to help you every step of the way.

Super: If possible, move your car to the side of the road.

VO: If it's safe to do so and your car's drivable you should move your car to the side of the road.

Super: If it's safe to do so, gather car parts.

VO: Only if it's safe to do so gather any car parts that may have fallen off during the accident.

Super: If another driver is involved exchange contact information.

VO: If another driver is involved or if there are any witnesses exchange information like

Super: Name

VO: Names.

Super: License No.

VO: Licence and registration number

Super: Address

VO: addresses

Super: Phone No.

VO: phone numbers

Super: Plate No.

VO: and licence plate numbers.

Super: Type of Car

VO: You should also write down the type of car they were driving

Super: Car Colour

VO: as well as making note of the colour.

Super: Take photos of the scene including close-ups of the damage.

VO: Next it's important to take multiple pictures of the scene of the accident and close ups of all damage.

Super: This will help speed up your claims experience.

VO: This will help get a faster and more accurate assessment and can speed up your claims experience.

Super: Use or download the TD Insurance Mobile App for photos and immediate assistance.

VO: You can use the T.D. insurance mobile app to take photos and contact us for immediate assistance.

**Super: TD Insurance
Click Me
1-866-454-8910**

VO: If you don't have the app you can download it or call us at 1 8 6 6 4 5 4 8 9 1 0.

Super: We can send a tow truck and help you locate a TD Insurance Auto Centre or a trusted repair shop.

Super: TD Insurance Auto Centre

VO: We can send a tow truck and help you locate a T.D. insurance auto centre or a trusted repair shop through the T.D. insurance network.

Super: Repairs will be guaranteed for as long as you own the car and remain insured with us.

VO: By using either of these options your repairs will be guaranteed for as long as you own the car and remain insured with us. We'll also guide you through the rest of your claims experience.

Super: Choose your scenario.

**Broken glass
Fender bender
Unrepairable**

VO: Choose the scenario that applies most to you to see your next steps for the claims experience. Broken glass select if your car's windshield or window has been cracked or broken fender bender

selective this repairable damage to your car like a cracked headlight or a dent in the hood door or Fender unrepeatable damage selective your car's damaged beyond repair.

Super: If you have Comprehensive, All-Perils or Collision Coverage, you'll be covered for windshield and window repairs.

VO: If you have comprehensive all perils or collision coverage you can feel confident you're covered for windshield and window repairs.

Super: We recommend you having your car assessed at a TD Insurance Auto Centre.

VO: We recommend having your car assessed at a T.D. insurance auto centre. You can double check your coverage details on the

Super: TD Insurance

VO: T.D. insurance mobile app

Super: MyInsurance

VO: or online on my insurance before you submit your claim. You'll need to answer some questions.

Super: Where and how did the glass break?

VO: You may be asked where and how did the glass break?

Super: Is your car safe to drive?

VO: Is your car safe to drive?

Super: Have you brought your car to a body shop?

VO: And have you brought your car to a body shop yet? These are just some of the questions you may be asked depending on the circumstances of the broken glass.

Super: We offer three simple methods to submit your claim.

VO: We've made it easier to submit your claim by offering three simple methods

Super: 1-866-454-8910

VO: by calling 1 8 6 6 4 5 4 8 9 1 0.

Super: TD Insurance

VO: The T.D. insurance mobile app

Super: MyInsurance

VO: or online on my insurance.

Super: Explore the frequently asked questions.

FAQ

Find Out More

VO: Click here to find out more about rental cars. Our preferred vendor network and other frequently asked questions.

Super: Claim Opened

Damage Evaluation

Repair in Progress

Vehicle Ready

Claim Closed

VO: Your claim will be processed quickly and you'll be back on the road soon.

Super: Track every step of your claim.

Launch App

VO: Click here to use the T.D. insurance mobile app and see how to track your claim.

Super: TD Insurance is Ready to help you every step of the way.

VO: T.D. insurance is ready to help you every step of the way.

Super: That's what confidence feels like.™

VO: That's what confidence feels like.

Super: The TD logo and other trademarks are the property of the Toronto-Dominion Bank.

Super: We recommend you having your car assessed at a TD Insurance Auto Centre.

VO: We recommend having your car assessed at a T.D. insurance auto centre. Use the T.D. insurance mobile app to check your coverage before you submit your claim. You'll need to answer some questions.

Super: Where and how did the accident happen?

VO: You may be asked where and how did the accident happen.

Super: What's the year, make and model of the cars involved?

VO: What's the year make and model of the cars involved.

Super: Did you file a police report?

VO: And did you file a police report. These are just some of the questions you may be asked. Depending on the circumstances of the accident

Super: Your dedicated advisor will be there to answer any questions.

VO: Don't worry your dedicated advisor will be there to answer any questions you may have.

Super: We offer three simple methods to submit your claim.

VO: We've made it easier to submit your claim by offering three simple methods

Super: 1-866-454-8910

VO: by calling 1 8 6 6 4 5 4 8 9 1 0.

Super: TD Insurance

VO: The T.D. insurance mobile app

Super: MyInsurance

VO: or online on my insurance.

Super: Explore the frequently asked questions.

FAQ

Find Out More

VO: Click here to find out more about rental cars. Our preferred vendor network and other frequently asked questions.

Super: Claim Opened

Damage Evaluation

Repair in Progress

Vehicle Ready

Claim Closed

VO: Your claim will be processed quickly and you'll be back on the road soon.

Super: Track every step of your claim.

Launch App

VO: Click here to use the T.D. insurance mobile app and see how to track your claim.

Super: TD Insurance is Ready to help you every step of the way.

VO: T.D. insurance is ready to help you every step of the way.

Super: That's what confidence feels like.™

VO: That's what confidence feels like.

Super: The TD logo and other trademarks are the property of the Toronto-Dominion Bank.

VO: We know your car is important to you and the people that rely on you.

Super: TD Insurance offers solutions if your car is unrepairable

VO: That's why we offer solutions to make sure you can continue with your daily routine even if your car is unrepairable.

**Super: Call the police if your car has severe damage.
911**

VO: First Call your local police if your car has severe damage.

**Super: We recommend you having your car assessed at a TD Insurance Auto Centre.
TD Insurance Auto Centre**

VO: Next we recommend having your car assessed at a TV insurance auto Centre Plus use the T.D. insurance mobile app

Super: Use the TD Insurance Mobile App to track your claim.

VO: to check your coverage and track your claim.

Super: Request a tow at the push of a button.

VO: You may be able to request a tow at the push of a button

VO: Before you submit your claim you'll need to answer some questions.

Super: Where and how did the accident happen?

VO: You may be asked where and how did the accident happen.

Super:What's the year, make and model of the cars involved?

VO: What's the year make and model of the cars involved

Super: Did you file a police report?

VO: and did you file a police report. These are just some of the questions you may be asked depending on the circumstances of the accident. Don't worry your dedicated advisor can answer your questions as well.

Super: We offer three simple methods to submit your claim.

We've made it easier to submit your claim by offering three simple methods

Super: 1-866-454-8910

VO: by calling 1 8 6 6 4 5 4 8 9 1 0.

Super: TD Insurance

VO: The T.D. insurance mobile app

Super: MyInsurance

VO: or online on my insurance.

Super: Explore the frequently asked questions.

FAQ

Find Out More

VO: Click here to find out more about rental cars. Our preferred vendor network and other frequently asked questions.

Super: Claim Opened

Damage Evaluation

Repair in Progress

Vehicle Ready

Claim Closed

VO: Your claim will be processed quickly and you'll be back on the road soon.

Super: Track every step of your claim.

Launch App

VO: Click here to use the T.D. insurance mobile app and see how to track your claim.

Super: TD Insurance is Ready to help you every step of the way.

VO: T.D. insurance is ready to help you every step of the way.

Super: That's what confidence feels like.™

VO: That's what confidence feels like.

Super: The TD logo and other trademarks are the property of the Toronto-Dominion Bank.