



**TD Insurance**  
**Instructions for completing the claim package for**  
**Business Credit Living Benefit—Critical Illness/Acute Heart Attack**  
**(Myocardial Infarction)**  
**(Group Policy # 45073)**

This insurance benefit is underwritten by Sun Life Assurance Company of Canada ("Sun Life"), and TD Life Insurance Company ("TD Life") is the authorized administrator. TD Life will be managing this claim on behalf of Sun Life.

The Business Credit Living Benefit Insurance—Critical Illness Insurance Acute Heart Attack (Myocardial Infarction) Claim Package contains three parts:

- Part A: Claim for Business Credit Living Benefit Insurance—Critical Illness/ Acute Heart Attack (Myocardial Infarction)**
- Part B: Claimant's Statement for Business Credit Living Benefit Insurance—Critical Illness / Acute Heart Attack (Myocardial Infarction).**
- Part C: Attending Physician's Statement of Critical Illness—Acute Heart Attack (Myocardial Infarction).**

**Note:**

- Please print all information using a pen.
- Initial all corrections/changes, including any changes you make with correction fluid (liquid paper).
- Completion of all three parts is required and any missing information may result in the delay of the processing of your claim.
- Checkboxes are provided below to assist you in completing the claim package.
- Within 10 business days of receiving your claim package, a claims analyst will send you a confirmation of receipt in writing.
- If you have any questions, please contact the TD Life Claims Department at 1-888-983-7070.

**Instructions for Claimant**

**Check if completed:**

- Please visit your local TD Canada Trust branch to have a branch representative complete **Part A** - Claim for Business Credit Living Benefit Insurance—Critical Illness/ Acute Heart Attack (Myocardial Infarction).
- Please complete **Part B** - Claimant's Statement for Business Credit Living Benefit - Critical Illness/ Acute Heart Attack (Myocardial Infarction).
- Be sure to print your first and last name, date and sign all entries and include your telephone number. If you are not the Insured, you must be an authorized representative of the Insured.
- Please ensure that both sections of **Part C** - Attending Physician's Statement of Critical Illness – Acute Heart Attack (Myocardial Infarction) are completed.

**Section 1** -Patient's Authorization - Signature and date are required.

**Section 2** - Attending Physician's Statement **must be completed and signed by a licensed medical practitioner.**

**Note:** **Part C** of this document can be detached and provided to the Attending Physician to complete and send separately to TD Life Insurance Company – Claims Department.

- Retain a photocopy of the completed claim package for your records.
- Return the original forms to:

**TD Insurance**  
Claims Department  
P.O. Box 1TD Centre  
Toronto, Ontario M5K 1A2

**Or**

TD Life Insurance Company is the authorized administrator for this insurance. For more details on insurer and/or administrator information, please refer to the Certificate of Insurance. All trade-marks are the property of their respective owners.

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You may bring the original forms back to your TD Canada Trust branch in a sealed envelope to be sent to TD Life.

## Instructions for Branch

Check if completed:

- Please complete **Part A** - Claim for Business Credit Living Benefit Insurance - Critical Illness/ Acute Heart Attack (Myocardial Infarction).
  - Be sure to enter the branch transit number, address, telephone number and name of contact person, should it be necessary for the TD Life Claims Department to contact you.
  - The Claimant may mail the claims package directly to TD Life or, if they wish, they may ask you to send the forms to us in the TD Insurance green vinyl bag.
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**PART A**

**Claim for Business Credit Living Benefit Insurance—Critical Illness/ Acute Heart Attack (Myocardial Infarction)**

**Statement of Claim** (To be completed by your TD Canada Trust representative)

Branch/Transit Number: \_\_\_\_\_ Master Loan Number: \_\_\_\_\_

Name of Business: \_\_\_\_\_

Name of the Insured: \_\_\_\_\_  
(Last Name) (First Name and Initial)

Address of the Insured: \_\_\_\_\_  
(Number) (Street)

\_\_\_\_\_  
(City) (Province) (Postal Code)

Address of the Business: \_\_\_\_\_  
(Number) (Street)

\_\_\_\_\_  
(City) (Province) (Postal Code)

Insured Date of Birth: \_\_\_\_\_  
(Month, Day, Year)

Insured Telephone Number: ( ) \_\_\_\_\_

Business Number (BN): ( ) \_\_\_\_\_

Insurance Effective Date: \_\_\_\_\_

Amount of Insurance: \_\_\_\_\_

<b>Remarks:</b>		
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Branch Contact: \_\_\_\_\_ Signature: \_\_\_\_\_

Title: \_\_\_\_\_ Date: \_\_\_\_\_  
(Month, Day, Year)

Telephone Number: ( ) \_\_\_\_\_ - \_\_\_\_\_



**PART B**

**Claimant's Statement for Business Credit Living Benefit Insurance- Critical Illness /Acute Heart Attack (Myocardial Infarction)**

**Statement of Claim** (Completed by Insured /Claimant)

**Section 1 - Claimant's Statement**

Name of Claimant: \_\_\_\_\_  
(Last Name) (First Name and Initial)

Address: \_\_\_\_\_  
(Number) (Street)  
\_\_\_\_\_  
(City) (Province) (Postal Code)

Telephone number: ( ) \_\_\_\_\_ Alternate telephone number: ( ) \_\_\_\_\_

If you are not the Insured, what is your relationship to the Insured? \_\_\_\_\_

**1. Claim and related details** ('you' and 'your' refer to the Insured, if other than claimant)

a) Please provide details of your Critical Illness.

\_\_\_\_\_  
\_\_\_\_\_

b) On what date was your condition diagnosed or surgery performed? \_\_\_\_\_

c) (i) On what date did symptoms first commence? \_\_\_\_\_

(ii) Please describe these symptoms.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

d) On what date did you first consult a medical practitioner in connection with your illness? \_\_\_\_\_

e) Please provide the physician's name, address and telephone number: \_\_\_\_\_

Have you undergone any tests or investigations related to the diagnosis?  Yes  No  
If yes, please provide details and dates.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

f) Have you previously suffered from, or received treatment for, a similar or related condition?  Yes  No  
If yes, please give details including dates.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**2. Medical Consultations**

a) (i) Please provide the name, address and phone number of your personal physician.

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(ii) How long has he/she been your personal physician? \_\_\_\_\_

b) Please list the names, addresses and phone numbers of physicians seen in the past 5 years, other than those listed in a) (i) above.

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c) List the names and locations of all hospitals and/or institutions where you were treated in the past 5 years, (include admission and discharge dates).

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d) Please provide the names, addresses and phone numbers of any other physicians or specialists who have been consulted in connection with your current illness.

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e) What treatment have you received and are you currently receiving in connection with your condition?

Type of treatment	Institution/Physician	Dates	
		From	To

f) Have you ever smoked:

Cigarettes?	<input type="checkbox"/> Yes	Start date _____ <small>(Month, Day, Year)</small>	<input type="checkbox"/> No	If quit, when? _____ <small>(Month, Day, Year)</small>
Marijuana?	<input type="checkbox"/> Yes	Start date _____ <small>(Month, Day, Year)</small>	<input type="checkbox"/> No	If quit, when? _____ <small>(Month, Day, Year)</small>
Other Tobacco products?	<input type="checkbox"/> Yes	Start date _____ <small>(Month, Day, Year)</small>	<input type="checkbox"/> No	If quit, when? _____ <small>(Month, Day, Year)</small>

**3. General**

a) Have you or any of your immediate family (mother, father, brother(s), sister(s)) had cancer (including leukemia, lymphoma and Hodgkin's disease), a tumor, stroke/TIA, heart disease, heart attack or diabetes before the age of 60?

Yes  No

b) If yes, list relationship, condition, age at which illness was first diagnosed, and date of diagnosis.

Relationship	Condition	Age at which illness was first diagnosed	Date of Diagnosis (Month, Day, Year)

c) Please provide any further information which you think might be helpful in support of your claim.

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# Business Credit Living Benefit Insurance -Critical Illness/ Acute Heart Attack (Myocardial Infarction)—Claimant Authorization and Declaration

Insurer: Sun Life Assurance Company of Canada ("Sun Life")

Claimant's Authorization and Declaration:

- I declare that all the statements made in this claim form are accurate, true and complete. I understand that making false, misleading or incomplete statements may cause not only the claim to be denied, but insurance coverage to be rescinded by the Insurer.
- I hereby authorize and request any physician, hospital, clinic, individual, law enforcement or government organization, insurance company, worker's compensation body, current or former employer, or other entity that has any personal and medical records, information or knowledge in regard to the Insured (if other than the Claimant), to release and provide full details (including furnishing copies) of all available personal and medical information records and knowledge, including prior medical history, toxicological or pathological findings which they may possess to the above noted Insurer in regard to this claim, its re-insurers or their respective agents. This information is to be used in the evaluation of an insurance claim and for purposes relating to such claim.
- I also authorize the Insurer, its reinsurers and its respective agents to exchange and/or transmit information concerning this claim to the organizations listed above as is necessary to evaluate this claim. This consent shall be valid during the continuation of such claim.
- I further authorize the Insurer or its administrator to release information relating to this claim (not including medical information) to The Toronto-Dominion Bank ("TD Bank") to allow TD Bank to manage the credit facility related to this insurance.

If I am not the Insured:

- In providing this authorization to collect personal information about the Insured relating to this claim, I the undersigned do hereby certify that I [am authorized to sign on their behalf] and have appropriate permission from the Insured to authorize the collection, use and disclosure of their personal information as authorized above and that the Insurer and its agents and reinsurers may rely and act upon my authorization.

Claimant: \_\_\_\_\_

Claimant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(Month, Day, Year)

A photocopy/fax of this authorization shall be as valid as the original.



## PART C - Attending Physician's Statement of Critical Illness—Acute Heart Attack (Myocardial Infarction)

### Section 1 - Patient's Authorization

Patient's Name (Please Print): \_\_\_\_\_

Date of Birth: \_\_\_\_\_  
(Month, Day, Year)

I hereby authorize the release of any information requested in respect of this claim, to the Insurer, Sun Life Assurance Company of Canada and its authorized claims administrator, TD Life Insurance Company.

Date: \_\_\_\_\_ Signature of Patient: \_\_\_\_\_  
(Month, Day, Year)

### Section 2 - Attending Physician's Statement (Completed by Physician)

This form has been specifically designed with the Physician in mind. By being comprehensive, it will hopefully reduce the physician's administrative workload. Please complete the sections relating to your patient and strike out non-applicable areas. In order to help the Claimant, sufficient details of family and medical history, investigation, findings and treatment are essential.

**The patient is responsible for securing this form and any charge which may be made for its completion.**

Request for medical records **excludes** any genetic test results. Please do not provide any genetic test results. The above named is insured with Sun Life Assurance Company of Canada against the happening of certain contingent events associated with his/her health. A claim has been submitted in connection with **Acute Heart Attack** and, to enable the assessment of the claim, we would be grateful for your cooperation on the completion of this form.

1. a) On what date did your patient first consult you for this condition? \_\_\_\_\_

b) How long has the Insured been your patient? \_\_\_\_\_

2. a) When did the acute myocardial infarction occur? \_\_\_\_\_

b) On what date was the diagnosis made?  
\_\_\_\_\_

c) List all symptoms of the Myocardial Infarction:  
\_\_\_\_\_

d) Please provide the name of the cardiologist who made the diagnosis of acute heart attack (if other than yourself).  
\_\_\_\_\_

3. Please attach copies of:

a) **Serial (ECG) from the hospital admission.**

b) **All prior ECGs for this patient for the last 24 months.**

c) **All laboratory tests showing cardiac biomarkers and/or enzymes from hospital admission.**

d) **Copy of discharge summary from hospitalization.**

4. Please provide the names and addresses of other physicians consulted or hospitals attended by your patient for this acute heart attack.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



5. What other investigations have been performed? Please provide dates and details, or reports.

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6. When did your patient first suffer symptoms or episodes of cardiovascular disease? Please provide details and dates:

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7. Is there any immediate family history of cancer (including leukemia, lymphoma and Hodgkin's disease), a tumor, stroke/TIA, heart disease or diabetes before the age of 60?  Yes  No

If yes, list condition, date of diagnosis and nature of illness.

Condition	Nature of illness	Date of Diagnosis (Month, Day, Year)

8. Please provide detail of your patient's tobacco or nicotine use including amount per day and date last used:

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9. List all risk factors and the date each was first diagnosed:

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Attach any specialist report, if available.

You may mail or fax this form to the Administrator below:

**TD Insurance**

Claims Department

TD Centre P.O. Box 1 Toronto, Ontario M5K 1A2

Tel: 1-888-983-7070

Fax: 416-308-1223 / 1-877-838-2163

**Declaration: These statements are true and complete to the best of my knowledge and belief.**

Physician's Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(Month, Day, Year)

Specialty: \_\_\_\_\_

Print Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone Number: ( ) \_\_\_\_\_ - \_\_\_\_\_

Fax Number: ( ) \_\_\_\_\_ - \_\_\_\_\_

**Thank you for taking the time to complete this form.**