

# TD ACCIDENT DISABILITY INSURANCE PLAN

**Insurance Certificate Package** 

*Your* TD Accident Disability Insurance Plan Certificate # 555 000 596 is enclosed in this booklet



# Thank you for trusting TD Insurance

Your **TD Accident Disability Insurance Plan** is an excellent way to expand *your* insurance protection and help *you* and *your* family when *you* need it most.

#### **Your Benefits**

#### • Tax Free Monthly Benefit

You'll receive tax-free monthly benefits – paid directly to you and deposited to your bank account – for up to 24 months if you become disabled as a result of an accident. You will also receive one (1) additional tax-free recovery benefit payment at the end of your disability period.

- Coverage up to your 70th birthday
- Easy claim submission process

#### **Limitations and Exclusions**

As with most insurance, *your* coverage includes limitations and exclusions that may affect the way we assess your claim and pay your benefit. For example, we will not pay monthly benefits if you become disabled within 6 months of your enrolment or reinstatement effective date if your disability is a result of a pre-existing condition.

Please take some time to familiarize *you*rself with what *your* insurance covers on page 7 and 9 under "What Benefits are Provided" and "What is Excluded".

#### If you need to make a claim

**Simply call** *us* at 1-888-788-0839 so *we* can start *your claim* immediately. Please refer to page 12, "How Do I Make A Claim" for what *you* need to submit *your claim* quickly and easily.

## Keep us up to date if your personal information changes

Make sure to keep your personal information up to date. Please call us immediately if:

- Your banking or credit card information changes to ensure that your payments are received on time and your coverage remains active.
- Your contact information changes including your phone number, address or email address.

## We're here for you

You are important to us. If you have any questions about how your coverage works or you need advice about your overall insurance needs, please contact us at 1-888-788-0839, Monday to Friday, 8 a.m. to 10 p.m. (ET) and Saturday 10 a.m. to 6 p.m. (ET) and we'll be happy to help.

# WELCOME TO TD INSURANCE

# Thank You for enrolling in The TD Accident Disability Insurance Plan

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January 1, 2023

Warden Boffet 123 Address City, Province A1A 1A1

# Important information about *your* TD Accident Disability Insurance Plan under Group *Policy:* TDL024

## Insurance Certificate #: 555 000 596

Insured by: TD Life Insurance Company\*

#### Dear Warden Boffet

Thank you for choosing TD Accident Disability Insurance Plan. You've taken an important step in getting financial protection for you and your family.

Enclosed in this booklet, you will find your insurance certificate and important information about your coverage.

## What you need to know

- Your insurance certificate (page 6) is an important record for your TD Accident Disability Insurance Plan you purchased on July 25, 2023. Please read it carefully.
- Please file *your* insurance certificate in a safe place. If it is ever lost, destroyed or misplaced, simply contact *us* to request a duplicate copy.
- Your first payment will be on August 25, 2023 and continue on the 25th of every month.
- You have a **30 day review period** from your effective date of coverage to review your insurance certificate to make sure it meets your needs. If you decide to cancel your coverage during this period, please contact us at **1-888-788-0839**.

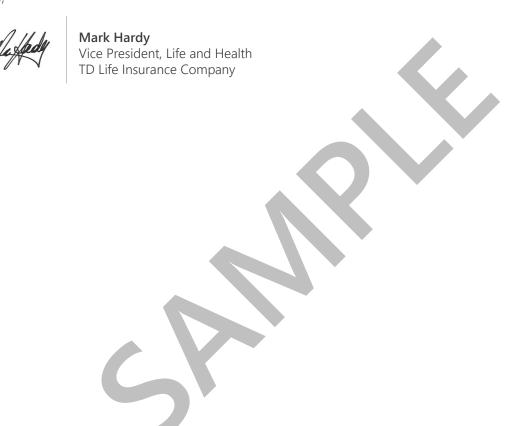
<sup>\*</sup>TD Life Insurance Company is the authorized administrator for this insurance. For more details on insurer and/or administrator information, please refer to the Insurance Certificate. All trade-marks are the property of their respective owners. ® The TD logo and other TD trade-marks are the property of The Toronto-Dominion Bank.



## We're here for you

Thank you for allowing us to help you with your insurance needs. If you have any questions about your coverage or need assistance, we are happy to help. Please call us at 1-888-788-0839, Monday to Friday, 8 a.m. to 10 p.m. (ET) and Saturday 10 a.m. to 6 p.m. (ET).

Sincerely,





# This is *Your* TD Accident Disability Insurance Plan Certificate

This Insurance Certificate outlines your coverage provided under the Group Master Policy.

In this Insurance Certificate, *you* and *your* refers to the *insured person* who is insured under this plan. We, us and our refers to TD Life Insurance Company (TD Life) who is the insurer of this plan. We agree to insure *you* subject to the terms and conditions outlined in this Insurance Certificate.

Warden Boffet 123 Address City, Province A1A 1A1

Coverage Summary			
Premium Amount	\$16.69		
Premium Payment Frequency	Monthly		
Premium Due Date	25th of every month		
Premium Payment Account Type	Bank Account		
First <i>Premium</i> Due Date	August 25, 2023		
Effective Date	July 25, 2023		

Coverage Details	Insured Person: Warden Boffet
Certificate Holder First Name	Warden
Certificate Holder Last Name	Boffet
Issue Age	34
Date of Birth	January 1, 1989
Monthly Benefit	\$1,500
Reinstatement Effective Date	July 25, 2023
Coverage Ends On	July 25, 2025

All amounts and benefits are stated in Canadian Funds, and taxes are included where applicable.



# Eligibility

### To be eligible for this insurance, you:

- must be between the ages of 18 and 60 on your effective date;
- must be a Canadian resident:
- must be in Canada at time of enrolment;
- must have answered the enrolment questions truthfully and completely at time of enrolment.

#### A Canadian resident is any person who:

- is legally entitled to remain in Canada for at least the next one year; and
- has been a resident in Canada for 183 of the past 365 days (days do not need to be consecutive).

## What Benefits Are Provided?

All benefits are subject to the terms and conditions, including applicable exclusions as set out in this Insurance Certificate. For additional benefit details, please refer to the "Coverage Summary".

#### Your TD Accident Disability Insurance Plan provides the following benefits:

- Disability Benefit: Monthly tax-free benefits paid directly to you if you become disabled within 90 days of an accident.
  - Accident means a bodily injury that occurs as a direct result of a violent, sudden and unexpected action from an outside source to you, while you are insured under this Insurance Certificate. Accident does not include:
    - Any illness, medical condition or congenital defect; or
    - Injuries resulting either directly or indirectly from any illness, medical condition or congenital defect.
- Recovery Benefit: a single monthly benefit paid at the end of each disability period.



## How Much Do I Pay?

Your premium payment is based on your coverage amount and is outlined in the "Coverage Summary".

- *Premiums* are due in advance on the *premium due date* and will be collected on a monthly basis, directly debited from a bank account or a credit card.
- The first *premium* is due on the first *premium due date o*utlined in the "Coverage Summary". If a payment is not made by its due date, we will allow a **grace period** of 60 days from the **premium due date**, during which time this Insurance Certificate will remain active. However, if payment is not made by the end of the *grace period*, your coverage will end.
- The certificate holder must notify us to change the method of premium payments.
- We may change premiums from time to time. If we do, the same change will apply to all insured persons under the Group Master Policy. If we find it necessary to change premiums, we will provide you 30 days written notice in advance at the most recent address we have. Notice will include the new premiums and the effective date of the change. If tax rates change, your premiums will change accordingly without notice to you.

# **Your Benefit Payments**

## How and when we pay your monthly benefits

- Monthly benefits will be paid directly to you and directly deposited to your bank account on the first business day of the month following the starting date of disability,
- If you are disabled for a portion of any month, your benefit payment will be pro-rated accordingly.
- A Recovery Benefit will be paid to you at the end of each disability period.

## Recurrent disability payments

• If you become disabled due to a recurrent disability, we will resume monthly benefit payments. This will be considered a continuation of the disability period and will not exceed the maximum benefit period.

Recurrent disability means a disability that:

- is within 12 months after your monthly benefits end, and
- occurs from the same or related cause before the end of the maximum benefit period.



## What is Excluded?

We will not pay monthly benefits, and premiums will not be refunded for any disability that results, directly or indirectly, from one or more of the following:

- a Pre-existing condition that results in you becoming disabled within 6 months of the effective date;
- use of illegal or illicit drugs or substances, or misuse of medication obtained with or without prescription;
- participation in war (declared or undeclared) or hostile action of the armed forces of any country, insurrection or civil commotion;
- you operate any land, water or air transportation that is moved or operated by any means other than muscular power while your blood alcohol concentration exceeds 80 milligrams of alcohol per 100 milliliters of blood or while you are under the influence of any drug, intoxicant, narcotic or poisonous substance except as prescribed by a physician or as directed by the manufacturer in the case of non-prescribed medication;
- elective cosmetic surgery;
- while committing or attempting to commit a criminal offence, or while incarcerated;
- intentional self-inflicted injury,

#### **Out of Country Exclusion**

We will not pay monthly benefits for any disability that occurs outside of Canada if the disability occurs within the first 12 months immediately following the effective date.

If you become disabled and the coverage has been in force for more than 12 months and the starting date of disability occurs while you are outside of Canada, you must return to Canada within 90 days of the starting date of disability before a claim may be submitted. Your elimination period will begin upon your return to Canada.

## While you are outside of Canada:

- we will not consider you to be disabled;
- the elimination period will not begin or continue; and
- we will not pay monthly benefits or waive premiums.



Expiry or the cancellation of the group master *policy* will be without prejudice to any eligible *claims* arising prior to the expiry or cancellation. In no case will insurance be provided with respect to any *claim* arising after the termination of the group master *policy*.

# What Are The Coverage Minimums and Maximums?

#### **Total Coverage Provision**

You cannot have total coverage under one or more Accident Disability Insurance Certificates issued by TD Life Insurance Company which are in excess of the monthly benefit and maximum benefit period described in this Insurance Certificate. If we find that you have more coverage than permitted, excess coverage will be terminated and any collected premiums for the excess coverage will be refunded without interest.

### Maximum Benefit Period

The maximum benefit period is 24 months following the date of disability per disability period. The maximum amount paid is calculated by multiplying the monthly benefit amount by 24 months.

#### Maximum Recovery Benefit

The maximum *Recovery Benefit*, which is paid at the end of the *disability period*, equals a single *monthly benefit* per *disability period*. This means *you* will receive an additional one-time maximum monthly benefit of \$500, \$1,000 or \$1,500 (as reflected in the "Coverage Summary") per *disability period*.

### Increasing and decreasing your coverage amounts

- You can increase your coverage amount. Additional coverage will be treated as a new enrolment for which a new Insurance Certificate will be issued, is subject to eligibility, and cannot exceed the total coverage described above under section "Total Coverage Provision".
- You can reduce your coverage amount at any time by calling us and we will change your premiums to reflect your new coverage amount.

# When Coverage Begins And Ends

**Your** coverage begins on the date you enroll. This is your effective date of coverage outlined in the "Coverage Summary".



## Your coverage remains in effect until the earliest of the following dates:

- your 70th birthday;
- a premium payment remains due but unpaid by the end of the grace period causing your coverage to lapse;
- we receive a verbal or written request from you to cancel coverage; or
- the date of your death.

**Note:** If notice is received that you passed away, coverage terminates and any premiums withdrawn after the date of death will be refunded.

#### If you choose to cancel your coverage:

• We will end coverage when we receive your verbal or written request to cancel your coverage. We will refund any premiums we may owe.

#### We will end your coverage if:

- a premium payment remains due but unpaid by the end of the grace period
- we conclude misrepresentation of your enrolment or a fraudulent claim is made
- the maximum benefit period is reached in the event of a total and permanent disability.

# Reinstating Your Coverage

#### If your coverage lapses, you can choose to reinstate:

- You may make a request within two (2) years of the lapse date.
- Coverage will not be reinstated or placed back in effect until all past due *premiums* have been paid.
- No *claims* will be payable if *your* start date of *disability* occurs while the insurance was not in effect (the period between the *lapse* and *reinstatement effective date*).
- At time of reinstatement, the pre-existing condition exclusion period will restart.
- You must provide us with evidence of eligibility for the insured person that we consider satisfactory.



# What If I Enroll, But Later Change My Mind?

You have a **30 day review period** from your effective date of coverage as outlined in the "Coverage Summary" to review the benefits provided and decide whether or not the coverage meets your needs. If you decide to cancel your coverage during this period, please call us at **1-888-788-0839** and your Insurance Certificate will be cancelled as of the effective date. Premiums withdrawn during this period will be refunded.

If you decide to cancel your coverage any time after, please call us at 1-888-788-0839 and—if there are no claims pending—we will cancel your coverage and refund any premiums we may owe you.

**Note:** Only the *certificate holder* can cancel *your* coverage.

#### How Do I Make A Claim?

Please call us immediately at 1-888-788-0839 to start your claim. When a claim is approved we will waive your premium payments during the disability period and your coverage will remain in effect.

#### What you'll need to make your claim:

- Completed *claim* forms, proof of *accident*, proof of *pre-disability income* and any supplementary information *we* determine relevant to assess *your claim*.
- Authorization for us to request, access or collect medical records and other information from sources that we determine relevant to assess your claim, including past or present physicians.
- We may conduct an interview over the phone or in person.
- We may require you to be examined or assessed by any physician that we choose to assess your claim when and as often as may be reasonably required.

**Note**: We may ask for any of the above as ongoing evidence of disability from time-to-time while you are disabled and receiving monthly benefits. Proof of claim is at your expense.

#### We must receive a *claim* within a specific time as outlined below:

• Claims must be received within 90 days of the date of disability.



• We may ask for proof in one or more forms described above. If we do, the claimant must provide the requested proof within 30 days. If unable to meet the 30 days, we may grant an extension which must be agreed upon between us and the claimant.

#### Before we pay a claim:

- We must have satisfactory proof of your correct date of birth.
- We must be satisfied that the person claiming payment is legally entitled to it.
- We will verify the eligibility questions asked when you applied for coverage.

You or an authorized person (Subject to applicable law) making a claim on your behalf may request from us:

- a copy of the enrolment form;
- a copy of the Insurance Certificate; and
- a copy of any other documents we require you to submit.

# Additional Information About Your Coverage

- **Assignment:** This Insurance Certificate may not be transferred or assigned.
- Group Master Policy: All benefits under this Insurance Certificate are subject in every respect to the Group Master Policy, which alone constitutes the agreement under which monthly benefits will be provided. The principal provisions of the Group Master Policy affecting insured persons are summarized in this Insurance Certificate.
- **Integration of Benefits:** Subject to the Total Coverage Provision, if *you* have other insurance in addition to this Insurance Certificate we will not pursue any integration or coordination of benefits including if you receive disability payments from another source (For example: employer, government or other individual disability insurance coverage).
- Legal Action: Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the *Insurance Act* (for actions or proceedings governed by the laws of Alberta and British Columbia), The Insurance Act (for actions or proceedings governed by the laws of Manitoba), the Limitations Act, 2002 (for actions or proceedings governed by the laws of Ontario), or other applicable legislation in your province or territory. For those actions or proceedings governed by the laws of Quebec, the prescriptive period is set out in the Civil Code of Quebec.



#### Misrepresentation

- We rely on the truth and completeness of the statements and answers you give us as evidence of insurability.
- You understand that we may void your insurance coverage if you have concealed or misrepresented any information.
- After insurance has been in effect for two (2) years from the *effective date* or *reinstatement effective date*, we will treat all of the answers you gave as evidence of insurability as true, except for cases of fraudulent misrepresentation. This does not apply to information about your date of birth, in which case, section "Misstatement of Age" above will apply.

#### Misstatement of Age

If an Insurance Certificate is issued to you based on an incorrect age, one of the following may apply:

- if you are still eligible for insurance, the premium amount will be adjusted to the correct amount based on your correct date of birth on your effective date; and
  - If overpaid, we will refund the excess premiums calculated at the time a claim is made against this Insurance Certificate; or
  - If underpaid, we will decrease the benefit amount by the amount underpaid at the time a *claim* is made against this Insurance Certificate;
- If you are not eligible for insurance, all coverage under this Group Master *Policy* will be considered never to have been in force and we will refund all *premiums* paid.
- Non-Participating and Cash Values: This Insurance Certificate and the Group Master *Policy* under which it was issued are non-participating and have no cash values.
- Waiver: We shall not be deemed to have waived or changed any condition of this Insurance Certificate, either in whole or in part, unless such waiver or change is clearly expressed in writing and signed by an officer of ours.
- English Language: It is the express wish of the parties that this Insurance Certificate and all related documents, including notices and other communications, be drawn up in the English language only.
- This Insurance Certificate # 555 000 596 is issued under Group Master *Policy* TDL024 to The Toronto-Dominion Bank (TD Bank) by TD Life.



## Definitions of the Terms We've Used

This Insurance Certificate used the following terms, which are identified in italics:

**Accident** means a bodily *injury* that occurs as a direct result of a violent, sudden and unexpected action from an outside source to you, while you are insured under this Insurance Certificate. Accident does not include:

- Any illness, medical condition or congenital defect; or
- Injuries resulting either directly or indirectly from any illness, medical condition or congenital defect.

Certificate Holder means the person or party who owns the Insurance Certificate.

Claim means a demand made by the insured person for payment of the monthly benefits provided in this coverage.

#### Disability / Disabled

If the *Insured Person* is working at least 20 hours per week and is employed at the starting date of disability:

- Disability / Disabled means that due to an injury, the insured person:
  - is unable to perform the essential duties of their regular occupation; and
  - is not working in any *gainful occupation*; and
  - is under the regular care of a physician and receiving suitable treatment.

If the insured person is not working for at least 20 hours per week, or is unemployed at the starting date of disability:

- **Disability / Disabled** means that due to an *injury*, the *insured person*:
  - is unable to perform the essential duties of any gainful occupation for which they have the minimum qualifications; and
  - is not working at all; and
  - is under the regular care of a *physician* and receiving *suitable treatment*.

**Disability Period** means the period under which the *insured person* is *disabled* and is receiving monthly benefits. The disability period is a maximum of two (2) years including recurring disability.



Effective Date means the date(s) coverage(s) start, as outlined in the "Coverage Summary".

**Elimination Period** means the first 30 consecutive days after the *start date of disability* that the *insured person* must be *disabled* before *monthly benefits* begin. No benefit will be paid and no benefit will accrue during this period.

**Gainful Occupation** means any work for wages or profit that is generating, or could reasonably be expected to generate *income* equal to 50% or more of *your pre-disability income*.

**Grace Period** means the length of time after a *premium* is due and unpaid during which the coverage, remains in force (60 days). If the full *premium* is paid during the *grace period*, the *premium* is considered to have been paid on time.

*Income* means all of the *insured person's* employment wages, salaries, fees and commissions.

*Injury / Injuries* means bodily harm or damage that is caused solely and directly by an *accident* that occurs after the *effective date* and while coverage is active.

*Injury* does not include:

- Any illness, medical condition or congenital defect; or
- Injuries resulting either directly or indirectly from any illness, medical condition or congenital defect.

Regardless of:

- Whether the illness or condition arose before or after this Insurance Certificate took effect.
- How the *insured person* came to suffer from the illness or condition; and whether the illness, condition or defect or resulting *injury* was expected or unexpected.

*Insured Person* means the person insured for the benefits provided under the Insurance Certificate.

**Lapse** means termination of coverage because the *premium* was not paid within the *grace period*.

**Maximum Benefit Period** means the longest period of time that we will pay monthly benefits for any one period of disability. We will not pay monthly benefits beyond the maximum benefit period even if a period of disability lasts longer than the maximum benefit period. The maximum benefit period does not restart and cannot be exceeded during a period of disability regardless if the cause of disability changes.

**Monthly Benefit** means the maximum monthly payable benefit the *insured person* is entitled to – which is outlined in the "Coverage Summary" – that we will pay while the *insured person* is *disabled*.



**Physician** means a qualified, independent doctor, licensed and practicing medicine in Canada. For the purpose of diagnosis of an insured person, Physician does not mean that insured person or a relative of that *insured* person.

**Policy** refers to master group *policy* TDL024 between TD Life and TD Bank.

**Pre-Disability Income** means the *insured person*'s average monthly *income* during the 24 months immediately prior to the start date of disability.

**Pre-Existing Condition** means an injury or illness for which an insured person had symptoms, received medical consultation, advice or treatment including any diagnostics tests, care or services, including prescribed medication during the 6 month period immediately prior to the effective date of coverage.

**Premium** means price of insurance protection for a specified risk for a specified period of time.

**Premium Due Date** means the date when your insurance premiums are due to us and the day of the month that premiums are withdrawn from your credit card or bank account.

Recovery Benefit means one additional monthly benefit of \$500, \$1,000 or \$1,500 (as reflected in the "Coverage Summary") paid to the *Insured Person* at the end of each disability period.

**Recurrent Disability** means a disability that:

- is within 12 months after your monthly benefits end, and
- occurs from the same or related cause before the end of the maximum benefit period.

**Regular Occupation** means the occupation(s) which the *insured person* regularly performed at the start date of disability. Regular occupation refers to types of work or vocations rather than to the specific duties of a particular job or work at or with a particular business.

**Reinstatement** is the restoration of a lapsed Insurance Certificate as described in the section "Reinstating your Coverage".

Reinstatement Effective Date is the date this Insurance Certificate is reinstated as described in the section "Reinstating your Coverage".

**Start(ing)** Date of Disability means the first day the insured person is disabled.

**Suitable Treatment** means the form of health care that *physicians* generally consider effective for a condition causing or contributing to disability. To the extent reasonably possible, the purpose of the health care must be to enable the insured person to return to work. The health care must be provided under the supervision of, and with the approval of a physician.



**Total and Permanent Disability** means you are physically or mentally incapable of working in your own or in any occupation based on your training, education, or experience. Medical improvement is not expected and you are unlikely able to work again.

We, Us, Our and the Insurer refers to TD Life.

You and Your refers to the insured person(s) who is/are insured under the Insurance Certificate.

This is the end of the Insurance Certificate.

The pages that follow contain additional helpful information about *your* coverage.

## **Contact Information**

TD Insurance

TD Life Insurance Company P.O. Box 1 TD Centre Toronto, Ontario, M5K 1A2 Tel: 1-888-788-0839



# **Declaration and Authorization** For Your TD Accident Disability Insurance Plan Coverage

#### Please read carefully

#### When you enrolled in this insurance you declared and agreed that:

- You will inspect the Insurance Certificate to verify that its terms are satisfactory.
- All your statements and answers are your true and complete statements and answers to the questions. The concealment, misrepresentation or false declaration in the enrolment form could void *your* coverage under the Insurance Certificate.
- Payment of any benefits is subject to the terms and conditions as described in the Insurance Certificate.
- You have a **30 day review period** from your effective date of coverage as outlined in the Coverage Summary to review the benefits provided and decide whether or not the coverage meets your needs. If you decide to cancel your coverage during this period, please call us at 1-888-788-0839 or submit your request in writing and your Insurance Certificate will be cancelled as of the effective date. If you decide to cancel your coverage any time after provided there are no *claims* pending—we will refund any unearned premiums you may have paid.
- We may change premiums from time-to-time. If we do, the same change will apply to all insured persons under the Group Master Policy.
- No insurance coverage will start until your effective date or last reinstatement effective date of coverage as outlined in the Insurance Certificate.
- The purchase of this insurance is voluntary and is not required in order to obtain any other product or service from us or our affiliates.
- The answers that you have provided form a part of the application along with any supplementary applications or forms that we may require.
- The answers that you have provided form a part of the application along with any supplementary applications or forms that we may require.



#### Authorization

As set out in *our* Privacy Agreement located at **td.com/privacy**, *you* agree that *we* may share *your* personal information with *our* world-wide affiliates, and re-insurers, as well as with *our* service providers. *We* may also use *your* information to: identify *you*; provide *you* with ongoing service; help *us* serve *you* better; protect *us* both from *fraud* and error; comply with legal and regulatory requirements. *We* may communicate with *you* for any of these purposes by telephone or other electronic means at the numbers *you* have provided or by mail and email.

#### Payment By Bank Account

You have selected *premium* payment by pre-authorized account withdrawals, and you authorize TD Life, on its own behalf, to withdraw insurance *premium* on a monthly basis. Withdrawals will start after the date the Insurance Certificate is issued and continue monthly on the same date thereafter.

Do you understand and agree to the above terms and conditions?

Your response: Yes

#### **Use of Information**

We may share your non-health personal information with our affiliates to offer products and services to you, by telephone, at the numbers you have provided us, or by internet and mail or other methods. You may choose not to be contacted regarding direct marketing offers by informing TD Life.

Do I have your consent?

Your response: Yes



# Consent to TD Insurance Handling of Your Personal **Information and Privacy Policy**

You consent to Our Privacy Policy. You agree that TD Insurance which includes the Toronto Dominion Bank and affiliated companies (collectively "TD") may handle your personal information as we set out in our Privacy Policy. You can find our Privacy Policy online at td.com/privacy.

**You have choices.** The Privacy Policy outlines *your* options, where available, to refuse or withdraw your consent.

### Here is a summary of our Privacy Policy.

#### We collect, use, share and retain your information to:

- Identify you
- Process your application and assess your eligibility
- Underwrite insurance
- Provide you ongoing service
- Communicate with you
- Personalize our relationship with you

- Determine the right product, premium or coverage
- Improve TD products and services
- Protect against fraud, financial abuse and error
- Manage and assess our risks
- Meet legal and regulatory obligations

## We collect information (for the purposes set out above) from you and others including:

- Fraud prevention agencies and registries
- Any health care professional, medically-related facility, insurance company, government agency, organizations who manage public information data banks, or insurance information bureaus, including MIB, LLC and the Insurance Bureau of Canada, that have knowledge of your information
- From your interactions with us, including on your mobile device or the Internet, cameras at our property and records of your use of our products and services
- A personal investigation report prepared in verifying and/or authenticating the information you provide in *your* life or health insurance application



We may share your information (for the purposes set out above) with parties including the following, some of which may be located outside your province/territory or outside Canada:

- TD affiliates
- Fraud prevention agencies and registries
- Health-care professionals
- Companies that we work with to provide products or services
- Insurance companies (including prospective insurers and reinsurers)
- Organizations who manage public information data banks, or insurance information bureaus, including the MIB, LLC and the Insurance Bureau of Canada

#### We retain your information:

We keep your information for as long as we reasonably need it for the purposes set out above.

# How we may communicate with you

We may communicate with you about your application and about other products and services that may be of interest to you. We may contact you by phone or text at the number(s) you have provided, or by mail, email or other electronic methods.

*You* can opt out of receiving offers or choose how *we* contact *you* for marketing campaign purposes. *You* may do so by contacting *us* at 1-888-788-0839.

# **TD Insurance** TD Accident Disability Insurance Plan

Notes:

# **TD Insurance** TD Accident Disability Insurance Plan

Notes:

Warden Boffet 123 Address City, Province A1A 1A1

PERSONAL AND CONFIDENTIAL

