Protection for your Mortgage

Product Guide and Certificate of Insurance

Protect What's Important



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Protection for your Mortgage

Protect What's Important

Product Guide and Certificate of Insurance

- **Accidental dismemberment coverage provided by:**
  TD Life Insurance Company ("TD Life")
  P.O. Box 1 TD Centre Toronto, Ontario M5K 1A2
- **All other coverages provided by:**
  The Canada Life Assurance Company ("Canada Life")
  Creditor Insurance Department
  330 University Avenue
  Toronto, Ontario M5G 1R8
  Ph: 1-800-380-4572
- **Administered by:**
  TD Life

TD Mortgage Protection - What You Need to Know

The following *TD Mortgage* Protection – What *You* Need to Know information sheet summarizes the insurance benefits. For complete details of coverage, please refer to the Certificate of Insurance in this booklet.

For definitions of all italicized terms, please refer to the section "Definitions of the Terms *We*'ve Used" on page 34 of the Certificate of Insurance.

Who Is Eligible For Insurance?

Mortgage Critical Illness and *Life Insurance* are optional creditor's group insurance coverages for *TD Mortgage* borrowers or guarantors.

***You* can apply for this insurance if *you* are:**

- A Canadian resident; and either
- 18-69 years old for Life Insurance; or
- 18-55 years old for Critical Illness Insurance

Note: Critical Illness Insurance is only available if you have Mortgage Life Insurance.

What Are The Benefits?

The insurer ('*We*' meaning TD Life or Canada Life) can pay *TD* up to a maximum of $1,000,000 for *Life Insurance*, or up to a maximum of $500,000 for *Critical Illness Insurance*, to be applied towards:

- ✓ the insured outstanding balance of *your Mortgage*, less any arrears owing on the benefit date
- ✓ plus any interest owing, if applicable, on the benefit date
- ✓ plus discharge fees and prepayment charges, if applicable, calculated as of the benefit date

Note: Any arrears as of the benefit date related to the *Mortgage*, including principal, interest, property tax amounts and/or insurance premiums, will be included in the outstanding principal balance, but will not be included in the insurance benefit amount. For more information on how the benefit date is determined, please see section "How a Benefit is Determined" on page 12.

You may be eligible for coverage under the *Creditor Defined Plan* (insurance coverage for a maximum period of up to five years) if *you* do not meet *our* standard approval criteria or if *we* are unable to reach *you* to complete the extended *Health Questionnaire*. *We* will notify *you* in writing if this is the case.

If the *Aggregate* of all *your Mortgage(s)* exceeds $1,000,000, *we* may offer *you* partial coverage for *Life Insurance*. If the *Aggregate* of all *your Mortgage(s)* exceeds $500,000, *we* may offer *you* partial coverage for *Critical Illness Insurance*. In either of these instances, *you* will be notified in writing of *our* decision.

Note: TD Life provides accidental dismemberment coverage and Canada Life is the provider for all other coverages.

See pages 15 and 16 of the Certificate of Insurance for more details on the *Creditor Defined Plan* and partial coverage.

How Does The Coverage Work?

Life Insurance covers *you* for the following covered events: death, terminal illness, and accidental dismemberment.

Critical Illness Insurance covers *you* for the following covered events: *Cancer (life-threatening)*, *Acute Heart Attack* and *Stroke*.

When does the insurance coverage start?

Your coverage is effective on the later of:

- Your Mortgage approval date of the Mortgage that later funds (or in the case of a Builder Mortgage, this is the original approval date for the subject property in the Agreement of Purchase and Sale); or
- The coverage approval date, which we will communicate to you in writing if you are approved.

If *you* have an existing *TD Mortgage* with active *Life Insurance* or *Life Insurance* and *Critical Illness Insurance*, and *you* are refinancing or applying for an increase in coverage, then *your* coverage start dates will be outlined in the section "*Continuation of Coverage*" on page 25.

When does the insurance coverage end?

Mortgage Critical Illness and *Life Insurance* may end before *your Mortgage* is fully paid. **For example**, it will end when:

- Your Mortgage is transferred to a different lender; or
- A total of 3 months of unpaid premiums have accumulated; or
- If you are covered under the Creditor Defined Plan, your 5-year period of coverage comes to an end, or you turn 70, whichever comes first; or
- A Life Insurance benefit is paid with respect to your Mortgage.

See page 27 of the Certificate of Insurance for details of when coverage ends.

How do you submit a claim?

Claim forms are available by calling *TD* at **1-888-983-7070** or online at www.tdinsurance.com/claims#tab7 For more details, please see page 31 of the Certificate of Insurance.

How do you cancel coverage?

You can cancel *your* own coverage **at any time**. If *you* cancel *your* coverage within 30 days of the date of the letter that confirms *your* premium charges, any premiums paid will be refunded and coverage will be considered never to have been in force. If a claim is made within the first 30 days, a refund is not provided.

To cancel, contact *TD* at **1-888-983-7070**. If *you* require assistance with contacting *TD* by phone to cancel, *you* can visit a *TD* Branch.

When will an insurance benefit not be paid?

The coverages have certain limitations and exclusions. Here are some examples of when an insurance benefit will not be paid:

- If you give any false or incomplete responses to any of the health questions or give incorrect or incomplete information relating to your Application for insurance or when requesting a change to your coverage, even if in the past you have previously responded accurately to the same health question. In these cases, any coverage approval will be void and your coverage may be terminated;
- If your claim occurs before your insurance coverage starts;
- If you are diagnosed with Cancer (life-threatening) or an investigation leading to such a diagnosis occurs in the first 90 days after coverage starts. In this instance, a Critical Illness Insurance benefit will not be paid and all insurance premiums will be refunded;
- If you are diagnosed with a covered condition within 24 months of your coverage start date and the diagnosis is a result of a pre-existing condition, a Critical Illness Insurance benefit will not be paid;
- If your insurance has been in force for less than two years, and you die as a result of your intentional self-inflicted injury, suicide or attempted suicide (whether you are aware or not aware of the result of your

actions, regardless of your state of mind). In this instance, all insurance premiums paid will be refunded.

See pages 13 to 15 of the Certificate of Insurance for details of coverage limitations and exclusions.

How do you calculate the insurance premium?

Your premium is calculated based on *your* age and the amount of coverage *you* are approved for. *Your* insurance premiums will be withdrawn as part of *your* regular *Mortgage* payment.

If *your* coverage starts before the *Mortgage* is funded, *your* initial premium payment will be withdrawn on the first of the month after funding. Thereafter, premium payments will be withdrawn as part of *your* regular *Mortgage* payment. If *your* coverage starts after the *Mortgage* is funded, *your* initial premium payment will be withdrawn as part of *your* regular *Mortgage* payment. If approved for coverage, a summary of *your* premium details will be sent to *you* at the time the initial premium will be withdrawn.

Note: *your* initial premium payment may include a prorated amount depending on when *your* coverage starts, the *Mortgage* funding date and the date of *your* first regular *Mortgage* payment. The prorated amount is calculated by multiplying the daily premium by the number of days between the coverage effective date or funding date, whichever is later, and *Mortgage* payment date.

Follow the steps below which demonstrate how to calculate *your* premium. This example provides a sample calculation for *Life Insurance* for a 34 year old living in Ontario and includes applicable taxes and premium rate reductions.

			Sample Calculation
Step 1:	_____ (A)	Premium Rate	$0.14
Step 2:	_____ (B)	*Mortgage* Amount	$700,000
Step 3:	_____ (C)	*Insured Benefit* percentage	100%
Step 4:	_____ (D)	BxC=D, D is the *Insured Benefit*	$700,000 x 100% = $700,000
Step 5:	_____ (E) _____ (F) _____ (G)	Premium for *Insured Benefit* up to $150,000 Premium for *Insured Benefit* between $150,000 to $500,000 Premium for *Insured Benefit* over $500,000	(0.14 x $150,000) ÷ 1,000 = $21.00 (0.14 x 0.85 x $350,000) ÷ 1,000 = $41.65 (0.14 x 0.65 x $200,000) ÷ 1,000 = $18.20
Step 6:	_____ (H)	E+F+G=H, H is the monthly premium	$21.00 + $41.65 + $18.20 = $80.85
Step 7:*	_____ (I)	H + (H x *provincial sales tax rate*) = I, I is the monthly premium after tax	$80.85 + ($80.85 x 0.08 = $6.47) = $87.32

*Follow step 7 only if provincial sales tax applies, example uses currently applicable 8% Ontario P.S.T which is subject to change.

For insured amounts over $150,000, premium rates will decrease as *your* coverage amount increases up to the maximum of $1,000,000 (as demonstrated in step 5 above). For full details on applicable rate reductions refer to the section "Cost of *Life* and *Critical Illness Insurance*" on page 19.

If another person also becomes insured for *Critical Illness* and *Life Insurance* on the same *Mortgage*, a 20% discount will be applied to each insured person's premiums.

See pages 21-23 of the Certificate of Insurance for additional examples of the premium calculations.

What are the premium rates?

Monthly premium rates per $1,000 of single coverage:

Age	Life Insurance	Critical Illness Insurance	Age	Life Insurance	Critical Illness Insurance
18 to 30	$0.10	$0.11	51 to 55	$0.52	$0.96
31 to 35	$0.14	$0.18	56 to 60	$0.74	$1.70*
36 to 40	$0.22	$0.24	61 to 65	$0.99	$2.17*
41 to 45	$0.30	$0.42	66 to 69	$1.55	$2.49*
46 to 50	$0.43	$0.64			

*Available only under Recognition of Prior Coverage and *Continuation of Coverage*, described on page 25 and 27 of the Certificate of Insurance.

Note: Premium rates may change at any time. If rates change, *we* will provide 30 days advance written notice.

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Certificate of Insurance

Pages 9 to 34 of this booklet form the Certificate of Insurance, which applies to persons covered by *Mortgage Life Insurance* or *Mortgage Critical Illness and Life Insurance*.

Note: In this Certificate of Insurance, *you* and *your* refer to a borrower(s) or guarantor(s) who is/are insured under the *Policy*. *We*, *us* and *our* refers to Canada Life or TD Life as applicable.*

Coverage Summary

Mortgage Critical Illness and *Life Insurance* provides the coverages described below:

- For life coverage, we will pay TD a benefit towards your Mortgage, as described in the "How a Benefit is Determined" section, in the event of your death.
- For accidental dismemberment coverage, we will pay TD a benefit towards your Mortgage, as described in the "How a Benefit is Determined" section, in the event you suffer a Covered Loss which:
    - is a bodily injury and;
    - is solely and directly caused by an *Accident and*;
    - occurs within 365 days of the *Accident*; and
    - is beyond remedy by surgical or other means.

A complete list of *Covered Losses* is included in the "Definitions" section at the end of this Certificate.

- For terminal illness coverage, we will pay TD a benefit towards your Mortgage, as described in the "How a Benefit is Determined" section, in the event you are Diagnosed with an illness that will cause your death within one year from the date of Diagnosis.
- For critical illness coverage, we will pay TD a benefit towards your Mortgage, as described in the "How a Benefit is Determined" section, in the event you are Diagnosed with Cancer (life-threatening), Acute Heart Attack or Stroke. Critical Illness Insurance is optional and only available if you have Mortgage Life Insurance.

Mortgage(s) does not include self-directed RSP mortgages or mortgages on commercial properties.

*Accidental dismemberment coverage is provided by TD Life Insurance Company ("TD Life") under group *Policy* #G/H.60154AD. All other coverages are provided by The Canada Life Assurance Company ("Canada Life") under group *Policy* #G/H.60154. TD Life is the authorized administrator for Canada Life.

TD does not act as an agent for Canada Life. Neither company has any ownership interest in the other. *TD* is not an agent for its wholly owned subsidiary, TD Life. *TD* receives a fee from Canada Life and TD Life for its activities, including enrolling borrowers under this coverage.

Coverage Maximums

The maximum coverage that *you* can apply and be insured for, over all *your Mortgages* combined, is $1,000,000 for *Life Insurance* (which includes life, terminal illness and accidental dismemberment coverages) and $500,000 for *Critical Illness Insurance*.

Beneficiary Information

When a claim is approved, *we* will pay the benefit amount to *TD* to apply to *your Mortgage*.

Eligibility

Mortgage Critical Illness and *Life Insurance* is offered exclusively to *TD Mortgage* borrowers and guarantors.

In order to be eligible to apply for insurance on *your Mortgage*, *you* must be:

- a Canadian resident; and
  - between 18 and 69 years old to apply for Life Insurance; or
  - between 18 and 55 years old to apply for Critical Illness Insurance.

A Canadian resident is any person who:

- has lived in Canada for a total of 183 days or more within the last year (days do not need to be consecutive); or
- is a member of the Canadian Forces.

You must be approved and insured with *Life Insurance* to enroll in *Critical Illness Insurance*.

How to Apply

To apply for coverage, *you* must complete and submit an *Application*. *You* can apply for coverage at any time through a *TD* branch, by calling **1-888-983-7070**, or through any other available channel(s) offered by *us* at the time of *your Application*.

The distributor of this insurance and its employees/representatives are not licensed insurance agents. *You* may wish to seek the advice of a licensed insurance agent.

When Coverage Starts

Your coverage is effective on the later of:

- Your Mortgage approval date of the Mortgage that later funds (or in the case of a Builder Mortgage, this is the original approval date for the subject property in the Agreement of Purchase and Sale); or
- The coverage approval date, which we will communicate to you in writing if you are approved.

If *you* have an existing *TD Mortgage* with active *Life Insurance* or *Critical Illness Insurance*, and *you* are refinancing or applying for an increase in coverage, then *your* coverage start date will be outlined in the section "*Continuation of Coverage*" on page 25.

When *You* May Be Asked to Complete an Extended *Health Questionnaire*

After assessing *your Application*, *we* may determine *we* require more health information from *you* and *you* will need to complete an extended *Health Questionnaire* in order to be considered for the coverage *you* applied for. This determination will be based on the response(s) to the health questions on the *Application* and/or based on the *Aggregate* coverage amount requested. If *we* require more health information from *you, we* will let *you* know the outcome in writing once *our* approval process is complete.

Note: *We* reserve the right to change *our* underwriting and approval requirements and the questions on the *Application* at any time.

Once *your Application* has been completed and prior to funding, *you* may apply to *TD* to increase or decrease *your Mortgage* amount. If *TD* approves the new amount of *your Mortgage*, then the amount of coverage will be calculated based on the funded amount of *your Mortgage*. It is possible for *your* increased *Mortgage* amount to result in us determining *we* require more health information from *you* and *you* will need to complete the extended *Health Questionnaire*.

If *you* apply for *Critical Illness Insurance* in addition to *Life Insurance* and *we* require additional information from *you*, *your* coverages may start on different dates, but *your Critical Illness Insurance* can never begin before *your Life Insurance*.

How a Benefit is Determined

Life Insurance includes life, terminal illness, and accidental dismemberment coverages.

Critical Illness Insurance covers *Cancer (life-threatening)*, *Acute Heart Attack* and *Stroke*.

Benefit date: When *we* pay an insurance benefit, *we* will determine the amount payable as of the applicable following dates:

- for life coverage, the date of death;
- for terminal illness coverage, the date the claim is received by us;
- for accidental dismemberment coverage, the date of the Accident, which caused a Covered Loss;
- for Critical Illness Insurance, the date of the Diagnosis.

When a benefit is paid, subject to the maximum *Life Insurance* amount of $1,000,000 or *Critical Illness Insurance* amount of $500,000 and any limitations and exclusions set out in the Certificate of Insurance, *we* pay a benefit equal to:

- the outstanding balance on your Mortgage as of the benefit date, less any arrears owing. We will not pay more than the outstanding balance on your insured Mortgage(s); or
- a percentage of the outstanding balance on your Mortgage equal to the Insured Benefit percentage, as described in section "Partial Coverage".

In addition, subject to the maximum *Life Insurance* amount of $1,000,000 or *Critical Illness Insurance* amount of $500,000, *we* pay the following amount associated with *your Mortgage*:

- any discharge fees or prepayment charges, if applicable, calculated as of the benefit date, and;
- any interest owing, if applicable, on the benefit date.

Note: Any arrears as of the benefit date related to the *Mortgage*, including principal, interest, property tax amounts and/or insurance premiums, will be included in the outstanding principal balance, but will not be included in the insurance benefit amount.

For *Mortgages* with partial coverage, the amount of the *Life Insurance* or *Critical Illness Insurance* benefit available will be limited to the *Insured Benefit* percentage of the outstanding balance on *your Mortgage* that is either:

- specified at time of Application; or
- specified in the letter we sent you approving your partial coverage.

A benefit will only be paid if the *Mortgage* is fully advanced under the insured person's name. The amount of the *Mortgage* advanced by *TD* will be used to calculate the benefit.

Note: Each insured is limited to one claim for Life Insurance and Critical Illness Insurance per Mortgage

Limitations and Exclusions

We Will Not Pay a Life Benefit or Terminal Illness Benefit under the following circumstances:

- your death or terminal illness occurs before your Original Application coverage effective date;
- your death is a result of events directly or indirectly related to, arising from, following your participation or attempted participation in, caused by or contributed to by, or associated with:
    - your use of any drug, poisonous substance, intoxicant or narcotic, unless taken according to the instruction of your Physician;
    - your operation of any motorized vehicle or watercraft while your ability to do so is impaired by drugs or alcohol, or with blood alcohol concentration in excess of legal limits in the jurisdiction where the death occurred; or
    - your commission or attempted commission of a criminal offence;
- your life claim is not made within three years of the date of death;
- your terminal illness claim is not received before the date of death; or
- your insurance has been in force for less than two years, and you die as a result of your intentional self-inflicted injury, suicide or attempted suicide

(whether you are aware or not aware of the result of your actions, regardless of your state of mind). In this instance, all insurance premiums paid will be refunded.

We Will Not Pay An Accidental Dismemberment Benefit under the following circumstances:

- your accidental dismemberment occurs before your Original Application insurance coverage effective date; or
- *your* loss is a result of *your* intentional self-inflicted injury, suicide or attempted suicide (whether *you* are aware or not aware of the result of *your* actions, regardless of *your* state of mind); or
- *your* loss relates to an *Accident* that took place more than 12 months before the *Covered Loss* occurred; or
- *your* accidental dismemberment is a result of events directly or indirectly related to, arising from, following *your* participation or attempted participation in, caused by or contributed to by, or associated with:
    - your use of any drug, poisonous substance, intoxicant or narcotic, unless taken according to the instruction of your Physician; or
    - your operation of any motorized vehicle or watercraft while your ability to do so is impaired by drugs or alcohol, or with blood alcohol concentration in excess of legal limits in the jurisdiction where the accidental dismemberment occurred; or
    - your commission or attempted commission of a criminal offence;
- *your* claim is not made within three years of the date of *your* loss; or
- *your* loss is an injury resulting either directly or indirectly from any illness, medical condition or congenital defect regardless of:
    - whether the illness or condition began before or after your coverage starts;
    - how you came to suffer from the illness or condition; and
    - whether the illness, condition or defect or resulting injury was expected or unexpected.

We Will Not Pay A *Critical Illness Insurance* Benefit under the following circumstances:

- your Diagnosis of a covered condition occurs within 24 months of the date you became covered under your existing *Critical Illness Insurance* and *your Diagnosis* is a result of an illness or condition (whether this illness or condition is Diagnosed or undiagnosed) for which you had symptoms or received medical consultation, tests, treatment, care or services (including without limitation, diagnostic services or measures), including prescribed medication during the 24 months prior to the start of *your Critical Illness Insurance* (this is called a "**pre-existing condition**");
- your claim is a result of or associated with your use of illegal or illicit drugs or substances;
- your claim is a result of or associated with your misuse of medication obtained with or without prescription; or

- a *Diagnosis* of *Cancer (life-threatening)* or investigation leading to a *Diagnosis*, occurs within 90 days of when *your* existing coverage starts. In this instance, all insurance premiums will be refunded.

When We May Not Pay Any Benefit And Terminate All Your Coverage

If *you* fail to disclose information or give incorrect information relating to *your Application* or request to change *your* insurance coverage, *your* coverage may be cancelled. *You* must provide accurate and complete information to *us* at all times as *we* may not pay a benefit if *you* give false or incomplete information.

Creditor Defined Plan

The *Creditor Defined Plan* provides the same coverage as *Mortgage Life Insurance* or *Mortgage Critical Illness* and *Life Insurance* subject to the same terms, conditions, limitations, and exclusions in this Certificate of Insurance, except that coverage is only available up to a maximum of $500,000 for *Life Insurance* and $500,000 for *Critical Illness Insurance* and for a maximum period of up to **5 years**.

To be considered for the *Creditor Defined Plan*, *you* will need to provide *your* consent on *your Application*. *Your* consent to be enrolled does not guarantee *your* enrollment in coverage. *We* may not be able to provide *you* with any coverage if *you* do not meet *our* standard approval criteria. If *you* consent, there are two circumstances when *you* may be enrolled in the *Creditor Defined Plan*:

- Depending on your answers to the questions on the extended Health Questionnaire, we may determine that you do not qualify for the coverage you applied for. In this case, you will be enrolled in the Creditor Defined Plan if you meet our standard approval criteria; or
- In the event that we are unable to reach you to complete the Health Questionnaire and complete our approval process, we will not be able to consider you for the coverage you applied for. In this case, you will be enrolled in our Creditor Defined Plan if you meet our standard approval criteria.

If *you* are enrolled in the *Creditor Defined Plan*, *your* coverage starts on the date *we* write to let *you* know that *we* have approved *you* for *Life Insurance* or *Critical Illness* and *Life Insurance*.

At the end of the 5-year period following *your* coverage effective date, *you* will need to complete a new *Application* for coverage if *you* wish to apply for *Life Insurance* and *Critical Illness Insurance* on *your Mortgage*.

Premiums are calculated based on *your* age and *Mortgage* amount at the time of *Application*. If *you* complete a new *Application* for coverage, premium rates will be based on *your* age at the time of *your* new *Application*.

If *you* are enrolled in the *Creditor Defined Plan* and are refinancing *your Mortgage* and *you* have applied for additional coverage, *we* may offer to continue *your existing coverage* for the remainder of *your* 5-year period, subject to the maximum coverage amounts and *you* being eligible.

Note: Individuals who are approved under the *Creditor Defined Plan* will not be considered for recognition of prior coverage as described in the section "Recognition of Prior Coverage" on page 27.

The *Creditor Defined Plan* is not available on *Builder Mortgages*.

Partial Coverage

If *your Mortgage* is greater than $200,000, *you* may choose to apply for partial coverage on *your Mortgage* by selecting an *Insured Benefit* percentage on *your Application* that equates to a *Life Insurance* coverage amount between $200,000 and $1,000,000 and a *Critical Illness Insurance* coverage amount between $200,000 and $500,000. The partial coverage percentages selected for *Critical Illness Insurance* and *Life Insurance* can be different, but the maximum *Insured Benefit* percentage for *Critical Illness Insurance must be equal to or less than the* percentage for *Life Insurance.*

If *you* need to change *your Insured Benefit* percentage prior to *your Mortgage* funding and if *your Application* has already been completed and submitted to *us*, *you* will be required to complete a new *Application*.

The *Insured Benefit* percentage is subject to approval conditions. Once the approval process is complete, if *we* determine the selected *Insured Benefit* percentage requires adjustment, *we* will make the necessary change to the *Insured Benefit* percentage *you* are approved for. Following a claim the *Insured Benefit* percentage may change based on the total benefit paid and benefit applied for.

Your Insured Benefit percentage will be used to calculate the partial coverage amount at time *of Application* , which cannot be lower than $200,000 and cannot exceed the maximum *Life Insurance* coverage amount of $1,000,000 and *Critical Illness Insurance* coverage amount of $500,000. Therefore:

- If your Mortgage is $200,000 or less, you will be insured for 100% of your Mortgage and no partial coverage will be granted.
- If your Aggregate coverage exceeds $1,000,000 for Life Insurance or $500,000 for Critical Illness Insurance, we may offer you partial coverage.

We will communicate the *Insured Benefit* percentage *you* have been approved for in *our* approval letter to *you*.

The following two examples illustrate when *we* would offer partial coverage.

Note that after a partial claim is paid, percentages will be reset and will be communicated to you. Please see examples of how these percentages are calculated on page 21.

Example 1

- You have $200,000 of Critical Illness and Life Insurance coverage on your first Mortgage.
- You are approved for a second Mortgage for $1,000,000 and applied for Critical Illness and Life Insurance.
- Since the maximum Life Insurance coverage offered is $1,000,000, the remaining Life Insurance coverage available on your second Mortgage is $800,000. This is 80% of your second Mortgage amount ($800,000/$1,000,000).
- Since maximum Critical Illness Insurance coverage offered is $500,000, the remaining Critical Illness Insurance coverage available on your second Mortgage is $300,000. This is 30% of your second Mortgage amount ($300,000/$1,000,000).
- If at claim time the balance on your second Mortgage is $100,000 as of the benefit date, then the maximum Life Insurance amount payable under your partial coverage will be 80% of your balance on your second Mortgage (80% of $100,000 = $80,000). The maximum Critical Illness Insurance amount payable under your partial coverage will be 30% of your balance on your second Mortgage (30% of $100,000 = $30,000).

Example 2

- Your Mortgage balance is $1,200,000 when you apply for Life Insurance.
- Since the maximum Life Insurance coverage offered is $1,000,000, you are provided with 83% ($1,000,000 ÷ $1,200,000) of your Mortgage balance in coverage.
- If at claim time the balance on your Mortgage is $1,000,000, then the maximum amount payable under your partial coverage will be $830,000 (83% of $1,000,000).

Making Changes to Your Partial Coverage

If *you* wish to increase *your Insured Benefit* percentage, a new *Application* must be completed. If approved, *your* premiums will be re-calculated based on *your* age at the date of the new *Application*.

If *you* wish to decrease *your Insured Benefit* percentage, *you* must complete a Notification of Change Form available at all *TD* branches. *Your* premiums will be re-calculated based on *your* age at the date of *your Original Application*. *Your* new coverage amount will be in effect as dated on the signed Notification of Change form.

Cost of *Life* and *Critical Illness Insurance*

Critical Illness Insurance premiums and *Life Insurance* premiums for each covered borrower or guarantor are calculated separately at the time each borrower or guarantor applies for coverage and are billed jointly.

We will withdraw *your* insurance premiums, plus any applicable provincial sales taxes, as part of *your* regular *Mortgage* payment. They will be converted to the payment frequency that *you* choose for *your Mortgage* payment. No premiums are collected until regular payments of principal and interest begin.

If *your* coverage starts before the *Mortgage* is funded, *your* initial premium payment will be withdrawn on the first of the month after funding. Thereafter, premium payments will be withdrawn as part of *your* regular *Mortgage* payment. If *your* coverage starts after the *Mortgage* is funded, *your* initial premium payment will be withdrawn as part of *your* regular *Mortgage* payment. If approved for coverage, a summary of *your* premium details will be sent to *you* at the time the initial premium will be withdrawn.

Note: *Your* initial premium payment may include a prorated amount depending on when *your* coverage starts, the *Mortgage* funding date and the date of *your* first regular *Mortgage* payment. The prorated amount is calculated by multiplying the daily premium by the number of days between the coverage effective date or funding date, whichever is later, and *Mortgage* payment date.

Premiums are calculated based on *your* age at *Application* and the amount of coverage *you* are approved for, and will not increase unless *you* reapply for coverage or rates change for all insured persons of a given age under the *Policy*. Premium rates may change at any time. If rates change, *we* will provide 30 days advance written notice.

The monthly premium rates per $1,000 of coverage are shown in the table below. These rates do not include provincial sales taxes, if applicable.

Age	Life Insurance	Critical Illness Insurance	Age	Life Insurance	Critical Illness Insurance
18 to 30	$0.10	$0.11	51 to 55	$0.52	$0.96
31 to 35	$0.14	$0.18	56 to 60	$0.74	$1.70*
36 to 40	$0.22	$0.24	61 to 65	$0.99	$2.17*
41 to 45	$0.30	$0.42	66 to 69	$1.55	$2.49*
46 to 50	$0.43	$0.64			

* Available only under "Recognition of Prior Coverage" and "*Continuation of Coverage*", described on pages 25 and 27.

Multi-Insured Discount

- A 20% multi-insured discount will apply to your Life Insurance premium if there is another person insured with Life Insurance related to this Mortgage.
- A 20% multi-insured discount will apply to your Critical Illness Insurance premium if there is another person insured with Critical Illness Insurance related to this Mortgage.

Multi-insured discounts are calculated based on the date of an individual's *Application*.

Premium Rate Reduction

- For the portion of your Insured Benefit between $150,000 and $500,000 a 15% decrease will be applied to the rate used to calculate the cost of your insurance.
- For the portion of your Insured Benefit between $500,000 and $1,000,000 a 35% decrease will be applied to the rate used to calculate the cost of your insurance.

How to Calculate Your Monthly Premium

Step 1. Determine *your Insured Benefit* percentage.

Step 2. Multiply it by the amount of *your Mortgage* to find the insured amount as of the date *you* apply for coverage or the date it is funded, whichever is later.

Step 3. Find the rate that applies to *you* in the table.

Step 4. Multiply it by the insured amount of *your Mortgage*. Step

5. Divide the answer by 1,000.

Step 6. Apply the rate reduction, if applicable.

Step 7. Apply the multi-insured discount, if applicable.

Step 8. Apply provincial sales tax rate, if applicable.

For payment frequencies other than monthly, *your* insurance premium amount will be adjusted based on *your Mortgage* payment frequency.

Examples:

Single Applicant

You are 34 years old and *you* have a $100,000 *Mortgage*. *Your* monthly insurance premium would be:

	Life	Critical Illness
Step 1:	100%	100%
Step 2:	100% x $100,000 = $100,000	100% x $100,000 = $100,000
Step 3:	$0.14	$0.18
Step 4:	$0.14 × $100,000 = $14,000	$0.18 × $100,000 = $18,000
Step 5:	$14,000 ÷ 1,000 = $14.00	$18,000 ÷ 1,000 = $18.00
Step 6:	N/A	N/A
Monthly premium $14.00 + $18.00 = $32.00, plus applicable provincial sales tax		

Multiple Applicants (Multi-Insured Discount)

You are 34 years old, *your* spouse is 36, and together *you* have a $100,000 *Mortgage* and are both applying for *Life Insurance* and *Critical Illness Insurance* at the same time. *Your* combined monthly insurance premium with a multi-insured discount would be:

	Life	Critical Illness
Step 1:	100%	100%
Step 2:	100% x $100,000 = $100,000	100% x $100,000 = $100,000
Step 3:	$0.14 + $0.22 = $0.36	$0.18 + $0.24 = $0.42
Step 4:	$0.36 × $100,000 = $36,000	$0.42 × $100,000 = $42,000
Step 5:	$36,000 ÷1,000 = $36.00	$42,000 ÷ 1,000 = $42.00
Step 6:	$36.00 – 20% = $28.80	$42.00 – 20% = $33.60
Monthly premium $28.80 + $33.60 = $62.40, plus applicable provincial sales tax		

Multiple Applicants with *Life Insurance* and *Critical Illness Insurance* on their Mortgage

You are 34 years old, *your* spouse is 36, and together *you* have a $400,000 *Mortgage* and are both applying for *Life Insurance* and *Critical Illness Insurance* at the same time. *Your* combined monthly insurance premium, including the multi-insured discount and premium rate reduction would be:

	Life	Critical Illness
Step 1:	100%	100%
Step 2:	100% x $400,000 = $400,000	100% x $400,000 = $400,000
Premium calculation on first $150,000		
Step 3:	$0.14 + $0.22 = $0.36	$0.18 + $0.24 = $0.42
Step 4:	$0.36 × $150,000 = $54,000	$0.42 × $150,000 = $63,000
Step 5:	$54,000 ÷1,000 = $54.00	$63,000 ÷ 1,000 = $63.00
Step 6:	$54.00 – 20% = $43.20	$63.00 – 20% = $50.40
Premium calculation on portion between $150,000 and $500,000		
Step 3:	$0.14 + $0.22 = $0.36	$0.18 + $0.24 = $0.42
Step 4:	$0.36 × $250,000 = $90,000	$0.42 × $250,000 = $105,000
Step 5:	$90,000 ÷ 1,000 = $90.00	$105,000 ÷ 1,000 = $105.00
Step 6:	$90.00 – 15% = $76.50	$105.00 – 15% = $89.25
Step 7:	$76.50 – 20% = $61.20	$89.25 – 20% = $71.40
	$43.20 + $61.20 = $104.40	$50.40 + $71.40 = $121.80
Monthly premium $104.40 + $121.80 = $226.20, plus applicable provincial sales tax		

Multiple Applicants with *Life Insurance* and *Critical Illness Insurance* on their *Mortgage*; one applicant with partial coverage

You are 41 years old, *your* spouse is 39, and together *you* have a $700,000 *Mortgage* and are both applying for *Life Insurance* and *Critical Illness Insurance* at the same time. *You* are insured for the full *Mortgage* amount for *Life Insurance* and 50% coverage for *Critical Illness Insurance,* while *your* spouse is insured for 75% partial coverage for *Life Insurance* and 70% for *Critical Illness Insurance($500,000 Maximum coverage)*. *Your* combined monthly insurance premium, including the multi-insured discount and premium rate reduction would be:

	Customer 1	Customer 2
Step 1:	100% Life *Insured Benefit* 50% Critical Illness *Insured Benefit*	75% *Insured Benefit* 70% Critical Illness *Insured Benefit*
Step 2:	Life: 100% x $700,000 = $700,000 insured amount CI: 50% x $700,000 = $350,000 insured amount	Life: 75% x $700,000 = $525,000 insured amount CI: 70% x $700,000 = $490,000 insured amount
Premium calculation on the first $150,000 of the insured amount		
	Life	**Critical Illness**
Step 3:	$0.30 + $0.22 = $0.52	$0.42 + $0.24 = $0.66
Step 4:	$0.52 × $150,000 = $78,000	$0.66 × $150,000 = $99,000
Step 5:	$78,000 ÷ 1,000 = $78.00	$99,000 ÷ 1,000 = $99.00
Step 6:	$78.00 – 20% =$62.40	$99.00 – 20% = $79.20
Premium calculation on portion between $150,000 and $500,000 of the insured amount		
Step 3:	$0.30 + $0.22 = $0.52	$0.42 + $0.24 = $0.66
Step 4:	$0.52 × $350,000 = $182,000	$0.42 × $200,000 = $84,000 $0.24 × $340,000 = $81,600
Step 5:	$182,000 ÷ 1,000 = $182.00	$165,600 ÷ 1,000 = $165.60
Step 6:	$182.00 – 15% = $154.70	$165.60 – 15% = $140.8
Step 7:	$154.70 – 20% = $123.76	$140.8 – 20% = $112.61
Premium calculation on portion between $500,000 and $1,000,000 of the insured amount for Customer 1		
Step 4:	$0.30 x $200,000 = $60,000	
Step 5:	$60,000 ÷ 1,000 = $60.00	
Step 6:	$60.00 – 35% = $39.00	
Step 7:	$39.00 – 20% = $31.20	
Premium calculation on portion between $500,000 and $1,000,000 of the insured amount for Customer 2		
Step 4:	$0.22 x $25,000 = $5,500	
Step 5:	$5,500 ÷ 1,000 = $5.50	

Step 6:	$5.50 – 35% = $3.58	
Step 7:	$3.58 – 20% = $2.86	
	$62.40 + $123.76 + $31.20 + $2.86 = $220.22	$79.20+$112.61 = $191.81

Monthly premium $220.22+ $191.81= $412.03, plus applicable provincial sales tax

Lump Sum Payment

You may qualify for an insurance premium reduction if *you* make a lump sum payment towards *your Mortgage* that is at least 10% of the original amount of *your Mortgage* or $5,000, whichever is less.

You must notify *us* of *your* eligible lump sum payment by speaking with *your* branch representative or by calling *TD* at 1-888-983-7070 to see if *you* qualify for an insurance premium reduction.

Premiums are re-calculated based on the original amount less the lump sum payment, using the original age and rate. Any lump sum payments less than the amounts stated above do not qualify for premium recalculation. Previous payments cannot be added together to make up the minimum lump sum payment required for a premium recalculation. Premiums will be recalculated and take effect as of the date *we* receive notification from *you* of *your* qualifying lump sum payment. Retroactive premium refund requests will not be honored.

Misstatement of Age

If a Certificate of Insurance is issued on an insured person based on an incorrect age, the following will apply:

- If you are still eligible for insurance, the premium amount will be adjusted to the correct amount based on the correct date of birth at your effective date;

  And

  - If overpaid, we will refund the excess premiums calculated at the time a claim is made against this Certificate of Insurance; or
  - If underpaid, we will decrease the benefit amount by the amount underpaid at the time a claim is made against this Certificate of Insurance;

- If you are not eligible for insurance, all coverages under this Certificate of Insurance will be considered never to have been in force and we will refund all premiums paid.

Continuation of Coverage

If you are replacing or refinancing your existing *Mortgage* and/or *TD Home Equity FlexLine* that has existing active *Life Insurance* or *Critical Illness* and *Life Insurance* to a new *Mortgage*, *we* may offer *you* continuation of *your* existing coverage(s) on *your* new *Mortgage*. *You* are eligible to apply if *you*:

- are a Canadian resident;
- are refinancing or replacing *your* existing *Mortgage* or your *TD Home Equity FlexLine;*
- have active *Life* Insurance or *Critical Illness* and *Life Insurance* on *your* existing *Mortgage* or *your TD Home Equity FlexLine; and*
- are between the ages of:
    - 18 and 69 years old for requests to transfer existing coverage or requests to increase Life Insurance
    - 18 and 55 years old for requests to increase Critical Illness Insurance.

To apply, *you* are required to complete a *Continuation of Coverage Application*. *Your* premium rate is based on *your* age when *you* sign the *Application*.

Depending on the amount of coverage requested as well as other details of your *Application:*

- We may offer you Continuation of Coverage that allows additional coverage with no health questions asked on the Application or
- You may not be eligible for Continuation of Coverage and you will need to complete a new Application with health questions and you may also need to complete an extended Health Questionnaire in order to be considered for approval for the coverage you applied for. If you request an increase to your existing coverage and your Application is not approved, we may offer you Recognition of Prior Coverage.

If *you* are requesting a change to *your* existing *Critical Illness Insurance* coverage on either a new *Application* or *Continuation of Coverage Application* and have previously been approved for *Critical Illness Insurance* coverage between $500,001 and $1,000,000 on a *Mortgage, you* will be allowed to keep *your* existing amount of coverage as long as *your Application* is approved under *Continuation of Coverage* or *Recognition of Prior Coverage*.

Example of *Continuation of Coverage*

You have an existing insured *Mortgage* of $250,000 that was approved for insurance when *you* were 35 years old. *You* are now 40 years old and are replacing it with a new *Mortgage* for $300,000. *You* apply for *Continuation of Coverage* and are approved. *Your* insured amount and monthly insurance

premium would be:

	Original Coverage Premium Rate		Continuation of Coverage Premium Rate
Age	35	Age	40
Rate Per $1,000	$0.14 for Life $0.18 for Critical Illness	Rate Per $1,000	$0.22 for Life $0.24 for Critical Illness
Mortgage Amount	$250,000	*Mortgage* Amount	$300,000
Total Monthly Premium*	$75.20	Total Monthly Premium*	$127.65

- Plus applicable provincial sales tax.
- If at time of claim the balance on your Mortgage is $275,000, the maximum benefit amount that can be paid to your Mortgage would be $275,000 (the full amount of your outstanding Mortgage balance).
- You may be eligible for partial coverage under Continuation of Coverage. For full details, please see the "Partial Coverage" section on page 16.

If *you* are applying for *Continuation of Coverage* and *your Mortgage* has been approved, y*our* updated coverage starts on the date *we* provide *you* written notice of approval for coverage. *Your* existing coverage will be cancelled when the new coverage starts.

All *Continuation of Coverage Applications* are subject to *our* underwriting practices in place at the time *you* submit the *Application*. *We* reserve the right to change *our* underwriting requirements and the questions in the *Applications* at any time.

Important: The validity of *your* original coverage and the answers *you* provided on *your Original Application*, are material to *us* issuing *Continuation of Coverage*. Any misrepresentation or failure to disclose information on *your Original Application* or *Application* to increase coverage may result in cancellation of *your Continuation of Coverage* and claim being denied.

Continuation of Coverage is subject to the exclusions and limitations to *Life Insurance* and *Critical Illness Insurance* coverages outlined in the section "Limitations and Exclusions" on page 13.

Note: Any exclusions for "pre-existing conditions" that applied under *your* existing coverage will continue to apply for the amount equal to that coverage. For any additional coverage *you* have applied for under *Continuation of Coverage* that is greater than *your* existing coverage amount:

- Any coverage exclusions or limitations for "pre-existing conditions" will take effect as of the coverage start date of your Application for the requested additional

coverage; and

- If this additional coverage has been in force for less than two years, and you die as a result of your intentional self-inflicted injury, suicide or attempted suicide (whether you are aware or not aware of the result of your actions, regardless of your state of mind), we will not pay a Life Insurance benefit for the additional coverage. In this instance, the insurance premiums paid for the additional coverage will be refunded.

Recognition of Prior Coverage

If *you* are refinancing or transferring a *Mortgage* or *TD Home Equity FlexLine* to a *Mortgage* and *you*:

- do not meet our health requirements; or
- you are over age 55 but under 70, and
- were insured with us under a previous line of credit with coverage other than our Creditor Defined Plan; then

we may approve *you* for full or partial coverage on *your Mortgage*, based on the amount previously insured.

The maximum coverage amount under Recognition of Prior Coverage will be a percentage based on the outstanding insured balance of the discharged/closed *Mortgage* or *TD Home Equity FlexLine* divided by the new *Mortgage* amount. *We* will specify the amount of coverage in the letter *we* send *you* approving *you* for coverage.

When Coverage Ends

When *Life Insurance* Ends For Each Insured Person

Your Life Insurance on *your Mortgage* will end without notice to *you* on the date when any of the following occurs:

- you no longer are a mortgagor or guarantor of the Mortgage;
- you turn 70 years old;
- we receive a written request from you to cancel your coverage or, if we are able to confirm your identity, we receive your request by telephone to cancel your coverage. If there is more than one borrower insured on the Mortgage, each borrower must provide a request to cancel coverage individually;
- your 5-year period of coverage has come to an end if you are covered under the Creditor Defined Plan;
- we pay your Life Insurance benefit with respect to your insured Mortgage;
- we pay any Critical Illness Insurance benefit with respect to your insured Mortgage, unless your Insured Benefit percentage for Life Insurance is higher than the Insured Benefit percentage for Critical Illness Insurance for the insured person submitting a claim;

- your insured Mortgage is paid in full, refinanced, discharged, or assumed by another person*;
- you accumulate a total of 3 months of unpaid premiums*;
- your insured Mortgage is transferred to another financial institution*;
- 30 days after we or TD give you written notice of the termination of the Policy*;
- TD starts legal proceedings against you concerning your insured Mortgage, including a notice of sale of your property*; or
- you die*.

When *Critical Illness Insurance* Ends For Each Insured Person

Your Critical Illness Insurance on *your Mortgage* will end without notice to *you* on the date that *your Life Insurance* ends, as described above, or when any of the following occurs:

- if we pay any Life Insurance benefit with respect to your insured Mortgage;
- if we pay any Critical Illness Insurance benefit on you with respect to the insured Mortgage. See section on "When Life Insurance Ends For Each Insured Person" for the impact on Life Insurance;
- a Diagnosis of Cancer (life-threatening) or investigation leading to a Diagnosis occurs within 90 days of your coverage effective date on the Mortgage; or
- we receive a written request from you to cancel your Critical Illness Insurance or, if we are able to confirm your identity, we receive your request by telephone to cancel your coverage. If there is more than one borrower insured on the Mortgage, each borrower must provide a request to cancel individually; or
- if you are covered under the Creditor Defined Plan for Critical Illness Insurance, and your 5-year period of coverage has come to an end, or you turn 70 while enrolled in the Creditor Defined Plan.

*This will end insurance coverage for all insured borrowers and guarantors.

When *your* insurance coverage ends for any reason, *we* will not notify the other person(s) liable to *TD* for the *Mortgage*.
We will refund any premiums *we* may owe *you* after *your* coverage ends. If *you* cancel *your* coverage within the first 30 days, *your* premiums will be refunded and coverage will be considered never to have been in force. If a claim is made within the first 30 days, a refund is not provided.

Note: *Your* insurance coverage may end prior to the repayment of *your Mortgage*.

When Coverage May Be Reduced

When *Life Insurance* Coverage May Be Reduced

- Your Life Insurance coverage will be reduced by the amount of claim paid on a Critical Illness Insurance benefit claim. The Life Insurance coverage remaining after an amount is paid on a Critical Illness Insurance benefit claim will never exceed the outstanding balance of your Mortgage.
- If a Life Insurance or Critical Illness Insurance claim is paid for another insured person under your covered Mortgage, your Life Insurance coverage may be reduced based on the Mortgage outstanding balance after the claim is paid. Your remaining coverage will never exceed the outstanding balance of your Mortgage.

Note: After a *Critical Illness Insurance* claim is paid on *your Mortgage*, *we* will reduce your *Life Insurance* coverage by the amount paid for the *Critical Illness Insurance* claim. *We* may also adjust *your Life Insurance Insured Benefit* percentage based on *your* new *Mortgage* balance. See the example below for further details on how this will be done.

When *Critical Illness* Insurance Coverage May Be Reduced

- If a *Life Insurance* or *Critical Illness Insurance* claim is paid for another insured person under *your* covered *Mortgage*, *your Critical Illness Insurance* coverage may be reduced based on the *Mortgage* outstanding balance after the claim is paid. Your remaining coverage will never exceed the outstanding balance on *your* covered *Mortgage*. See the following example for further details on how this will be done.

Claim Example:

Example Scenario: What happens when a *Critical Illness* claim is paid

- *Your* starting *Mortgage* balance is **$1,000,000**, and two people are insured.
- **Person 1** has:
  - Life Insurance Insured Benefit of 60% **(initial coverage $600,000)**
  - Critical Illness Insurance Insured Benefit of 20% **(initial coverage $200,000)**
- **Person 2** has:
  - Life Insurance Insured Benefit of 90% **(initial coverage $900,000)**
  - Critical Illness Insurance Insured Benefit of 20% **(initial coverage $200,000)**

Three years later

- Your Mortgage balance has decreased to **$900,000**.
- **Person 1 submits a Critical Illness claim.**

Claim payment and *Mortgage* impact

- A Critical Illness benefit of **$180,000 (20% of $900,000)** is paid.
- This amount is applied to your Mortgage, reducing the balance to **$720,000**.

Coverage after the claim
Person 1

- Before the claim, Life Insurance Insured Benefit was **$540,000 (60% of the updated Mortgage balance of $900,000)**.
- Critical Illness Insurance coverage ends after the claim is paid.
- Life Insurance coverage is reduced by the claim amount:
  - **$540,000 – $180,000 = $360,000 remaining**
- This represents a new ***Insured Benefit*** **of 50% of the new *Mortgage* balance ($720,000).**

Person 2

- Before the claim, the Life Insurance Insured Benefit was **$810,000 (90% of $900,000)**.
- Life Insurance coverage is adjusted to:
  - **$720,000 (100% of the remaining Mortgage balance)**
  - Critical Illness Insurance coverage is **$180,000**, and the coverage percentage **25% of the new Mortgage balance $720,000** (increased from 20% to 25% coverage to preserve limit.)
- Any applicable joint discount on Critical Illness Insurance would no longer apply after Person 1's coverage ends.

30-Day Review Period, and How to Cancel

If for any reason *you* are dissatisfied with *your* insurance coverage, *you* may cancel *your* coverage within 30 days of the date of the letter that confirms *your* premium charges. Any premiums paid will be refunded and coverage will be considered never to have been in force. If a claim is made within the first 30 days, a refund is not provided.

How to Cancel Coverage

You can cancel *your* coverage **at any time**, without consent of other borrowers. If there is more than one borrower insured on the *Mortgage*, each insured person must provide a separate request to cancel coverage.

To cancel by phone, contact *TD* at **1-888-983-7070**. If *we* are able to confirm *your* identity, *your* cancellation will be effective as soon as *we* complete the

call. If *you* require assistance with contacting *TD* by phone to cancel, *you* can visit a *TD* Branch.

We will refund any premiums *we* may owe *you* after *your* coverage has been cancelled.

Submitting a Claim

How to Submit a Claim

Claim forms are available by calling *TD* at 1-888-983-7070 or online at https://www.tdinsurance.com/claims#tab7

We Must Receive A Claim Within A Specific Time:

- For a life claim, you must submit your claim within three years of the date of death.
- For a terminal illness claim, you must provide us with written proof of a terminal illness Diagnosis before death occurs.
- For an accidental dismemberment claim, you must submit your claim within **three years** of the date of your loss.
- For a critical illness claim, you must submit a written claim to us within **one year** of being Diagnosed with a covered critical illness. You will also need to provide written proof, from a Specialist practicing in Canada, of the Diagnosis of a covered critical illness.

We will not pay any claims that are made after these deadlines.

We may also require:

- additional proof or information regarding the claim;
- you to be examined by a physician of our choice to validate a claim; or
- both.

We will only pay benefits after these requirements are satisfied.

Additional Claim Information

- Each Insured is limited to one claim for Life Insurance per Mortgage.
- If you have Critical Illness Insurance as well, you are limited to one claim for Critical Illness Insurance per Mortgage. If there is an outstanding Mortgage balance after a Critical Illness Insurance claim, any remaining Life Insurance coverage will be reduced accordingly.
- If you have insured more than one Mortgage, we will make the applicable insurance benefit payments to each Mortgage in the order in which you insured your Mortgages.
- Every action or proceeding against an insurer for the recovery of insurance money payable under the contract is absolutely barred unless commenced within the time set out in the Insurance Act (for actions or proceedings governed by the laws of Alberta and British Columbia), The Insurance Act (for actions or proceedings governed by the laws of Manitoba), the Limitations Act, 2002 (for actions or proceedings governed by the laws of Ontario), or other applicable legislation in your province or territory. For those actions or proceedings governed by the laws of Quebec, the prescriptive period is set out in the *Quebec Civil* Code.
- We apply the claim payment to your TD Mortgage, which lowers your Mortgage balance. Your Critical Illness Insurance coverage is reduced by the amount paid and may end.
- If your Life Insurance coverage is higher than your Critical Illness Insurance coverage, we reduce your Life Insurance coverage by the amount paid for the Critical Illness claim. We may also adjust your Life Insurance Insured Benefit percentage based on your new Mortgage balance. Any remaining Life Insurance coverage stays in place, subject to the certificate terms and maximum coverage limits.
- If your Life and Critical Illness Insurance Insured Benefit percentages are the same when we pay the claim, the payment may end **both** coverages.

Additional Information

If *you* apply and are insured with *Mortgage Life Insurance*, with or without optional *Critical Illness Insurance*, the terms and conditions of *your* coverage under the *Policy* consist of:

- your Application;
- your Certificate of Insurance included in this booklet;
- any other documents we required you to submit;
- your answers to questions we may ask you in considering your coverage, whether communicated verball, in writing or electronically; and
- any written confirmation of coverage we may provide you.

In addition, subject to applicable law, *you* or a person making a claim on *your*

behalf may request a copy of any of these documents at any time by calling *TD* at **1-888-983-7070**:

- your Application;
- the Certificate of Insurance;
- any other documents we required you to submit; and your answers to questions we may ask you in considering your coverage, whether communicated verbally, in writing or electronically.

What if I Have a Complaint?

For information about TD Life's complaint processing policy and where a complaint may be filed, please visit TD Life's Customer Service & Problem Resolution page online at: https://www.tdinsurance.com/customer-service/ problem-resolution.

Definitions Of The Terms *We*'ve Used

The Certificate of Insurance used the following terms, which are identified in *italics*: Words in the singular include the plural and words in the plural include the singular.

Accident

A violent, sudden and unexpected action from an external source but does not include injuries resulting either directly or indirectly from any illness, medical condition or congenital defect, regardless of:

- whether the illness or condition arose before or after your coverage starts;
- how the insured person came to suffer from the illness or condition; or
- whether the illness, condition or defect or resulting injury was expected or unexpected.

Acute Heart Attack

The definitive *Diagnosis* of death of heart muscle due to obstruction of blood flow for which the following test results are confirmed:

- an increase of cardiac bio-markers and/or enzymes found in the blood stream, as a result of damaged heart muscle tissue, to levels considered diagnostic for an acute myocardial infarction.

Diagnosis of the *Acute Heart Attack* must be made by a qualified cardiac *Specialist*.

***Acute Heart Attack* does not include:**

- an incidental finding of electrocardiogram changes suggesting a prior myocardial infarction with no corroborating event;
- an increase of cardiac bio-markers and/or enzymes due to coronary angioplasty (a medical procedure involving the ballooning of a narrowed coronary artery) unless there are new elevations
- of ST segments in the involved electrocardiogram leads considered diagnostic for an acute myocardial infarction; or
- an increase of cardiac bio-markers and/or enzymes in the blood stream due to pericarditis or myocarditis; or
- Angina pectoris and unstable angina or other cardiac events not described above.

Aggregate

The total coverage amount of all *your* insured *Mortgages* including any additional coverage *you* are applying for.

Application

The completed written, printed, electronic and/or telephone *Application* for *Mortgage Life Insurance* or *Mortgage Critical Illness* and *Life Insurance* or the *Continuation of Coverage* for *Mortgage Critical Illness Insurance* and *Life Insurance* or *Continuation of Coverage* for *Mortgage Life Insurance* or the *Continuation of Coverage* for *Mortgage Life Insurance* and *Application* for *Critical Illness Insurance* including the *Health Questionnaire*, if applicable.

Builder *Mortgage*

A *Mortgage* to purchase a newly constructed property from a third-party builder.

Cancer (life-threatening)

The definite *Diagnosis* of a malignant tumour. This tumour must be characterized by the uncontrolled growth and spread of malignant cells and the invasion of tissue. Types of cancer include carcinoma melanoma, leukemia, lymphoma, and sarcoma.

The *Diagnosis* of Cancer must be made by a *Specialist* and must be confirmed by a pathology report.

Cancer (life-threatening) **does not include:**

- carcinoma in situ;
- malignant melanoma to a depth of .75mm or less;
- skin cancer that has not spread beyond the deepest layer of the skin;
- Kaposi's sarcoma;
- Papillary thyroid cancer or follicular thyroid cancer, or both, that is less than or equal to 2.0 cm in greatest dimension and classified as T1 without lymph node or distant metastasis;
- Stage A (T1A or T1B) prostate cancer; or
- any Diagnosis or investigation leading to a Diagnosis, which occurs within 90 days when your
- coverage starts.

Continuation of Coverage

Continuation of Coverage is available for customers with existing *Life Insurance* or *Life Insurance* and *Critical Illness Insurance* on a *TD Mortgage* or *TD Home Equity FlexLine* who have decided to refinance or replace their existing *TD Mortgage* or *TD Home Equity FlexLine* and wish to continue with their existing coverage on a new *TD Mortgage*.

Covered Loss

List of covered losses:

- loss of both arms;
- loss of both legs;
- loss of one arm and one leg;
- loss of one leg and sight of one eye;
- loss of one arm and sight of one eye;
- loss of sight in both eyes;
- loss of use of both legs or all limbs due to paraplegia or quadriplegia;
- loss of use of an arm and leg on one side of the body due to hemiplegia.

Losses are defined as follows:

- loss of an arm means that the limb is severed at or above the wrist joint;
- loss of a leg means that the limb is severed at or above the ankle joint;
- loss of sight means the total and irreversible loss of vision in the eye as confirmed by an ophthalmologist, with corrected visual acuity being 20/200 or less;
- paraplegia means the complete and irrecoverable paralysis of the legs and lower part of the body;
- quadriplegia means the complete and irrecoverable paralysis of the body from the neck down; and hemiplegia means the complete and irrecoverable paralysis of one side of the body.

Creditor Defined Plan

Life Insurance or *Critical Illness* and *Life Insurance* for a 5-year period of coverage, up to a maximum of $500,000 for *Life Insurance* and $500,000 for *Critical Illness Insurance*. Individuals enrolled in this plan must re-apply if seeking to maintain *Life Insurance* or *Critical Illness* and *Life Insurance* on their *Mortgage* beyond their 5-year period of coverage.

Critical Illness Insurance

Coverage for *Cancer (life-threatening)*, *Acute Heart Attack* and *Stroke*

Diagnosis/Diagnosed

The determination of the nature and circumstances of a medical condition, made in writing by a *Specialist*, and supported by *your* medical records.

Health Questionnaire

The detailed questions about your health that may need to be answered in order to be considered for coverage *you* applied for.

Insured Benefit

The amount *you* choose to insure of *your Mortgage* balance. *You* may select an *Insured Benefit* percentage on the *Application* for *Mortgages* greater than $200,000 or *we* may communicate the coverage percentage of *your Mortgage* balance in the approval letter sent to *you*.

Life Insurance

Includes life, terminal illness and accidental dismemberment coverages.

Mortgage

Your TD Mortgage as identified on the *Application*. *Mortgage* does not include self-directed RSP mortgages or mortgage on commercial properties.

Original Application

The *Application* completed when *you* apply for *Life Insurance* or Life and *Critical Illness Insurance* for the first time with *us* and which results in the issuance of the original coverage.

Policy

Group Policy #G/H.60154 issued by Canada Life to *TD*, which provides life, terminal illness and optional critical illness coverages, and Group *Policy* #G/H.60154AD issued by TD Life to *TD*, which provides accidental dismemberment coverage.

Specialist

A licensed medical practitioner who has been trained in the specific area of medicine relevant to the covered critical illness for which benefit is being claimed, and who has been certified by a specialty examining board in Canada. The *Specialist* must not be the insured person, a relative of or business associate of the insured.

Stroke

(A cerebrovascular *Accident* resulting in persistent neurological deficits) is defined as a definite *Diagnosis* of an acute cerebrovascular event caused by intra-cranial thrombosis, hemorrhage, or embolism, with:

- Acute onset of new neurological symptoms, and
- New objective neurological deficits on clinical examination, persisting continuously for more than 30 days following the date of *Diagnosis*. These new symptoms and deficits must be corroborated by diagnostic imaging testing showing changes that are consistent in character, location and timing with the new neurological deficits.

***Stroke* does not include:**

- Transient Ischemic Attacks

TD

The Toronto-Dominion Bank

TD Home Equity FlexLine

Your TD Home Equity FlexLine or other *TD* Home Equity Line of Credit as identified on the *Application*.

We, us and our

TD Life for accidental dismemberment coverage, and Canada Life for all other coverages, as applicable.

You and your

The borrower(s) who is/are insured under the *Policy*.

This is the end of the Certificate of Insurance

Consent to TD Insurance Handling of Your Personal Information and Privacy Policy

You consent to Our Privacy Policy. You agree that TD Insurance which includes The Toronto-Dominion Bank and affiliated companies (collectively "TD") may handle your personal information as we set out in our Privacy Policy. You can find our Privacy Policy online at td.com/privacy.

You have choices. The Privacy Policy outlines your options, where available, to refuse or withdraw your consent.

Here is a summary of our Privacy Policy.

We collect, use, share and retain your information including to:

- Identify you
- Process your application and assess your eligibility
- Underwrite insurance
- Provide you with ongoing service
- Communicate with you
- Personalize our relationship with you
- Determine the right product, premium or coverage
- Improve TD products and services
- Protect against fraud, financial abuse and error
- Manage and assess our risks
- Meet legal and regulatory obligations

We collect information (for the purposes set out above) from you and others including:

- Fraud prevention agencies and registries
- Any health care professional, medically-related facility, insurance company, government agency, organizations who manage public information data banks, or insurance information bureaus, including MIB, LLC and the Insurance Bureau of Canada, that have knowledge of your information
- From your interactions with us, including on your mobile device or the Internet, cameras at our property and records of your use of our products and services

- A personal investigation report prepared in verifying and/or authenticating the information you provide in your life or health insurance application

We may share your information (for the purposes set out above) with parties including the following, some of which may be located outside your province/territory or outside Canada:

- TD affiliates
- Fraud prevention agencies and registries
- Health-care professionals
- Companies that we work with to provide products or services
- Insurance companies (including prospective insurers and reinsurers)
- Organizations who manage public information data banks, or insurance information bureaus, including the MIB, LLC and the Insurance Bureau of Canada.

We retain your information:

We keep your information for as long as we reasonably need it for the purposes set out above.

How we may communicate with you:

We may communicate with you about your application and about other products and services that may be of interest to you. We may contact you by phone or text at the number(s) you have provided, or by mail, email or other electronic methods.

You can opt out of receiving offers or choose how we contact you for marketing campaign purposes. You may do so by contacting TD EasyLine at 1-866-222-3456.

Protecting Your Personal Information

At Canada Life, we're committed to protecting personal information and respecting your privacy. Personal information is information that either on its own or combined with other information allows an individual to be identified. This includes your name and address, as well as more sensitive information such as your health and financial records. When applicable, this includes information about other people such as your spouse, common-law partner, and children.

How we use your personal information. Your personal information is used to provide you with products and services and to improve our business operations. This includes verifying your identity, maintaining your profile, and informing you about features of the products you already have with us. It's also used to provide you with advice, evaluate your eligibility for products, price our products, collect feedback on our customer service, process claims and other financial transactions, protect you and us from risks such as cyber threats and fraud, and comply with legal obligations.

Who we share personal information with. We share your personal information with other people and organizations who help us administer your products and provide you with services. This may include our Canadian subsidiaries, and other organizations that provide us services such as paramedical examiners, medical laboratories, technology suppliers, other insurance or reinsurance companies, and your financial institution. As part of our day-to-day business, your personal information may be communicated to government departments and agencies, and may be communicated outside your province of residence or outside Canada. We take protecting your personal information seriously and we'll never sell your personal information to anyone.

You're in control of your personal information. We respect your privacy preferences and follow them when using your personal information. At any point in your relationship with us, you can choose how your personal information is used by submitting a request through our privacy centre at canadalife.com/privacy. This includes how you want to receive information from Canada Life using the personal information we collect from you throughout your relationship with us. You can also exercise other privacy rights through our privacy centre such as access to or correction of your personal information.

If you choose to remove your consent to the collection, use and disclosure of the personal information required to serve you and meet our legal obligations, we may not be able to continue to provide you with products and services.

Want to learn more? Please visit canadalife.com/privacy.

About Mortgage Critical Illness and Life Insurance

Accidental dismemberment coverage is provided by TD Life Insurance Company ("TD Life") under group Policy #G/H.60154AD. All other coverages are provided by The Canada Life Assurance Company ("Canada Life") under group Policy #G/H.60154. TD Life is the authorized administrator for Canada Life.

Please ask us

If you have any questions about your Mortgage Critical Illness and Life Insurance, we'd like to hear from you. You can call TD at 1-888-983-7070 or contact your nearest TD Branch.

Write to us

TD Life Insurance Company
P.O. Box 1
TD Centre
Toronto, Ontario M5K 1A2

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